

Guía de Recursos para Residentes – Florida

POAH Comunidades entiende que usted y su familia pueden tener preocupaciones y preguntas durante este tiempo de incertidumbre con respecto a la pandemia COVID-19. Estamos compartiendo la siguiente guía de recursos con usted con el fin de proporcionarle información y recursos que lo mantendrán seguro y cómodo en su hogar.

Esta Guía de Recursos enumera información de contacto y enlaces a centros locales de distribución de alimentos "agarrar y llevar", programas de desayuno y almuerzo basados en la escuela para niños, servicios para personas de la tercera edad, cuidado infantil de emergencia, solicitudes de desempleo estatal, fondos de emergencia y más. Las Comunidades POAH actualizarán este documento de forma regular a medida que cambie la situación, posicionándolo en el sitio web de las Comunidades POAH en nuestra página de Respuesta a los Residentes COVID-19.

Si usted o cualquier miembro de su hogar necesita asistencia de referencia individual, le recomendamos que se comuniquen con su oficina de administración en el lugar y/o con el coordinador de impacto comunitario. Como recordatorio, comuníquese con su proveedor de atención médica primaria o 911 inmediatamente para cualquier necesidad médica, ya que POAH Communities no es un proveedor de atención médica.

Resource	Website	Region(s) Served	Phone Number	Assistance Type	Notes
Florida Updates – COVID19	https://floridahealthcovid19.gov/	Statewide	1-866-779-6121	Information & Updates	State of FL's main website for state-specific up-to-date information regarding the COVID-19 pandemic.
Centers for Disease Control and Prevention (CDC)	https://www.cdc.gov/coronaviruses/2019-nCoV/	Statewide	800-232-4636	Health / Medical	The CDC is a reliable source of accurate information regarding the COVID-19 pandemic.
Miami Dade County Updates – COVID19	https://www.miamidade.gov/global/initiatives/coronavirus/home.page	Miami Dade		Information & Updates	Miami Dade County's main website for county-specific information regarding the COVID-19 pandemic.
Florida Department of Economic Opportunity – Reemployment Assistance Info	http://www.floridajobs.org/docs/default-source/ra-dua-documentation/dua-faqs-3-17-20-updates.pdf?sfvrsn=805543b0_4	Statewide	1-800-681-8102	Re-employment Assistance	Link features answers to frequently asked questions regarding Reemployment Assistance, in particular updated guidelines in response to COVID-19. Individuals who may qualify include those who are quarantined by a medical professional or government agency, those who are laid off or sent home without pay for an extended

					period of time by their employer due to COVID-19 concerns, or those who are caring for an immediate family member who is diagnosed with COVID-19.
Manage Anxiety & Stress	https://www.cdc.gov/coronaviruses/2019-ncov/prepare/managing-stress-anxiety.html	Statewide		Health / Medical	The outbreak of coronavirus disease 2019 (COVID-19) may be stressful for people. Fear and anxiety about a disease can be overwhelming and cause strong emotions in adults and children. Coping with stress will make you, the people you care about, and your community stronger.
Miami Dade County – Light Bill Assistance	https://www.miamidade.gov/global/service.page?Mduid_service=ser1504204216164378	Miami-Dade	786-469-4640	Utility & Emergency Assistance	Visit website for information regarding LIHEAP, Care to Share program, and energy assistance for households with one person aged 60 or older
Community Health of South Florida (CHI)	https://www.chisouthfl.org/	Miami	(305)252-4820	Health / Medical	CHI will continue to conduct drive through COVID-19 testing at its Doris Ison Health Center 10300 SW 216 St. Miami FL 33190 Monday through Friday from 9am to noon.
Clinica Las Mercedes	https://mercedesmedicalcenters.com/	Miami	305-423-4044	Health / Medical	
Fresh Start Family Services	https://www.freshstartmiami.org/	Miami	413-781-8800 305-623-9937	Health / Medical; Food / Meals; Financial; Housing; Services	
La Colonia	https://www.lacoloniamedicalcenters.com/	Miami	305-823-3312	Health / Medical	
New Bethel AME Church		Miami	305-254-3454	Community	
PsychSolutions, Inc.	https://www.psychsolutionsinc.net/	Miami Springs	(786) 231 5888	Mental & Behavioral Health	
Northeast Florida Community Action Agency (NFCAA)	http://www.nfcaa.org/programs#low-income-home-energy-assistance-program	Orange Park	904-362-8052	Utility Assistance	All appointments must be made through the appointment line 904-362-8052. Customers may go online to www.nfcaa.org under “Programs - LIHEAP” to print the application

					or one can be mailed prior to the appointment. Copies of all required documentation must be submitted with the application. A list of the required documentation can also be downloaded from the website along with the application.
Elevate Life Church	http://live.elevatelife.tv/	Orange Park	904-437-4064	Community	
Faith Community Church of God	https://www.faithccop.org/	Orange Park	904-264-7540	Community	
St. Vincent de Paul – Orange Park	https://stcatherineop.com/	Orange Park	904-264-0577	Community	
Grace Anglican Church	https://www.graceanglican.church/	Fleming Island	904-541-1234	Community	
Brevard County Community Action Agency	https://www.brevardfl.gov/HumanServices/CommunityResources/ActionAgency	Melbourne	(321) 633-1951	Utility & Emergency Rental Assistance	Go to website to download application for LIHEAP or other emergency rental assistance, or call/email Stephanie Bryant at 321-633-1951 or stephanie.bryant@brevardFL.gov for more information
Daily BREAD	http://dailybreadinc.org/daily-bread-corona-virus-update/	Melbourne	321-723-1060	Food / Meals	Assist with Food & Household Supplies
South Brevard Sharing Center	https://www.mysbsc.org/	Melbourne	321-727-8581	Food / Meals	Assist with Food & Household Supplies
Circles of Care	https://www.circlesofcare.org/current1/home-page.html	Melbourne	321-722-5200	Mental Health & Counseling Services	Assist with Mental Health & Counseling Providers for support during difficult times
Brevard County Emergency Management	https://www.brevardfl.gov/emergency-event/status-reports	Melbourne	321-637-6670	Information	Information on catastrophic event in the area
Instacart – Groceries Delivered	https://www.instacart.com/	Statewide		Food / Meals	Home delivery of online grocery orders. First delivery is free. 5% service fee for orders. Minimum fee is \$2.
Second Harvest Food Bank of Central Florida	https://www.feedhopenow.org/site/SPageServer/	Melbourne	407-295-1066	Food / Meals	Visit the website or call for updates – and use their Food Locator tool to find a food pantry near you:

					https://www.feedhopenow.org/site/SPageServer/?pagename=need_food
Salvation Army of FL	https://salvationarmyflorida.org/locations/	Statewide		Health / Medical; Food / Meals; Housing	Visit the website to find locations near you.
Salvation Army – Melbourne Pantry		Melbourne	321-724-0494	Food / Meals	Monday – Thursday 9 AM to 4 PM, Friday 9 AM – 12 PM. Pantry is located at 1080 S. Hickory Street Melbourne FL 32901 – located in the Social Services building, closed for lunch 12-1 PM.
Aging Matters	https://agingmattersbrevard.org/	Melbourne	321-639-8770		
Dollar General	https://www.dollargeneral.com/	Statewide		Other	Dollar General’s first hour of business daily is dedicated to seniors, before opening to the public.
Comcast	https://www.xfinity.com/wifi	Statewide	1-855-846-8376	Other	Comcast will be pausing their data plans. There will be no disconnects or late fees. They also offer additional cost savings programs for low income households and students.
CVS – Rx Delivery	https://www.cvs.com/content/delivery?icid=cvs-home-covid19-banner-Rx-delivery	Statewide	888-300-4419	Health / Medical; Food / Meals	Please call your local store or visit the website for more info regarding Rx delivery. CVS COVID-19 information hotline: 1-888-300-4419
Publix	https://www.publix.com/	Statewide		Food / Meals	Beginning Tuesday 3/24/2020, Publix will open two mornings a week from 7 AM to 8 AM for customers age 65 and above exclusively. Publix is also suspending refunds on products purchased during the declared COVID-19 emergency to discourage hoarding of food and other supplies.
Meals on Wheels	https://www.mealsonwheelsamerica.org/find-meals	Statewide	1-888-998-6325	Food / Meals	Please visit the website or call to reach out to your local Meals on Wheels service.
Target	https://www.target.com/	Statewide		Health / Medical; Food / Meals	Target is dedicating an hour each week for the elderly and those with underlying health

					concerns – who are the most vulnerable to COVID-19 – to shop. Please call your local store to learn more or visit the website.
Walgreens – Rx Delivery	https://www.walgreens.com/top/c/pharmacy/prescription-delivery.jsp	Statewide		Health / Medical; Food / Meals	Please call your local store or visit the website to learn more.
Walmart	https://www.walmart.com/	Statewide		Health / Medical; Food / Meals	Please visit the website or call your local store to learn more about delivery services.
Stop and Shop	https://stopandship.com/	Statewide		Food / Meals	Senior hours from 6 AM – 7:30 AM.
The Florida Department of Health in Brevard County	http://brevard.floridahealth.gov/	Brevard County	321-726-2920	Health	Monday thru Friday 8AM-5PM
211 Florida		Brevard County	321- 632-6688	Connects area residents to critical health and social service resource	24 hours a day, 7 days a week
Coastal Psychiatric Urgent Care		Brevard County	321-586-5444	Urgent care psychiatric services	Monday thru Friday 9AM-5PM
American Red Cross		Brevard County	321-890-1002	Provides relief and support to those in crisis	Tuesday thru Thursday 9AM-5PM Saturday 9AM-5PM
Acquaviva’s Pharmacy		Melbourne	321-725-7188	Free Prescription delivery	Monday thru Friday 9AM-5PM