

# PREPARING FOR WINTER WEATHER



## 1. Use caution near streets/snow removal equipment

Residents—especially children—should use extreme caution near streets during and after a winter storm as snow removal trucks have limited visibility. Snow piles along the roads further restrict visibility—always keep children away from these areas.

## 2. Going away? Let us know.

If you are leaving your home for a period of time, make sure to notify our management office so our team can periodically check on your home—particularly in the event of a storm. Also be sure to keep the heat running while you are away. Maintaining a proper home temperature will help prevent pipes from freezing and potentially bursting.

## 3. Allow faucets to drip

Allow a faucet to drip slightly to keep water moving and relieve pressure in the system.

## 4. Keep interior doors open

Pipes are often located in cabinets. When temperatures drop, it's a good idea to keep these cabinet doors open to allow heat to circulate around pipes. Also look to keep interior doors open so that heat can flow throughout the home.

## 5. Disconnect garden hoses

Make sure your garden hose has been disconnected from your exterior faucet—leaving them attached can cause damage.

## 6. Secure outdoor items

Secure items that can be blown by high winds and subsequently become projectiles or get lost or damaged in a storm.

## 7. Call Maintenance

If you discover that you have no heat, no water, a frozen pipe or leak, contact our Maintenance team for immediate assistance.

## 8. Check your renters insurance

Obtaining a renters insurance policy is highly recommended, as damage to your home due to frozen/burst pipes may be a resident's responsibility. Renters insurance will also help protect your personal property in the event of damages.

## STAY SAFE & CONNECTED

We urge all residents to take the necessary steps to be prepared for winter weather and stay safe. During storms, our team will send out regular updates regarding any utility issues, safety concerns or other issues impacting our community.

Not receiving our emails? Get connected simply by calling or emailing our management office and providing the email address you would like added to receive our communications.



## CONTACT INFORMATION

Management Office: 301-649-9700  
Maintenance Requests: 301-649-9700

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