



# JANUARY 23 NEWSLETTER



**HAPPY NEW YEAR!**

## POPCORN SOCIAL @ ANTELOPE RIDGE

Join us in the Antelope Ridge Welcome Center on January 19th between 11:00 am and 4:00 pm to enjoy some free popcorn in celebration of National Popcorn Day! Come snag some popcorn if you would like and sign up for a chance to win some prizes!

## OUR CEO'S MESSAGE

Dear Hunt Military Communities Residents,

Happy New Year!

Early in 2022, HMC promised to focus on the resident experience and listening to the needs of our residents. I am proud to say we did that and so much more. Several vital accomplishments include restructuring how we prepare homes for new residents, completing focus groups in each community, and the specific areas our residents wanted to address. Another important initiative was focusing on increased energy conservation measures and developing a robust data program to better serve our residents with enhanced maintenance tracking and performance management. All of these initiatives will meet and exceed the needs of our residents.

Our plans for 2023 are well underway and will complement what we started in 2022. We will continue to focus on maintenance, increased communication, and customer service. I will update you each month on initiatives we are working on and those we have accomplished.

Again, Happy New Year, and best wishes for a happy, healthy, and prosperous year.



Semper Fidelis,  
Brian Stann  
President & CEO Hunt Communities

833-498-6445 

@AntelopeRidgeSD 

@AntelopeRidge 

## SAVE THE DATES

1/9 and 1/16 Christmas Tree pick up, please have your debris free tree on the curb with your trash bin if you'd like it picked up

1/19 Popcorn Social @ Antelope Ridge

For Trash Pickup, please have your bins out to the curb by 7:00 am



## EMPLOYEE SPOTLIGHT

### Jim Knapp — Maintenance Tech

Two Fun Facts:

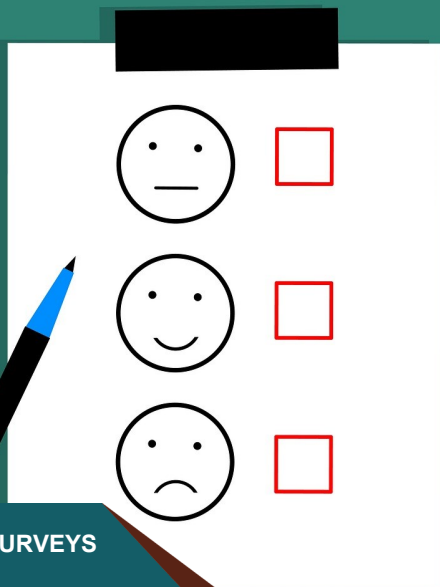
1. Jim's favorite thing about his job is going into a home for change of occupancy maintenance and walking out knowing he did his best.
2. His hobbies include riding his motorcycle, hunting, and fishing.

## HOME WATCH - NOTICE OF ABSENCE

Residents are obligated to notify the Welcome Center any time they leave their residence for **more than seven days**. This includes any military orders. Resident is required to fill out a Home Watch form.

**During the months of October through April**, Antelope Ridge requires submitting a Home Watch form **for any period of absence** because of the uncertain nature of the weather in this area. Failure to complete a Home Watch form may result in damages to the home and personal property to include frozen pipes and flooding.

Antelope Ridge will not be held liable for damage to personal property due to resident negligence; further, resident may be held liable for damage to Antelope Ridge and other resident property due to negligence.



Did you know there is a monthly drawing for a chance to win a free gift card just for completing our SatisFacts Surveys?

Keep an eye on your email for a SatisFacts survey regarding your Work Orders and Move In process if you are new to Antelope Ridge! Your completion of this survey will enter you for a chance to win! It also provides us with valuable feedback. It is always our goal to provide 5-Star Service and your opinion is very important to us!

SATISFACTS SURVEYS