



Virginia Rent Relief Program

Rent Relief Program Informational Session

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Virginia Rent Relief Program – The Basics

- The Virginia Rent Relief Program (RRP) is designed to support and ensure housing stability across the Commonwealth during the coronavirus pandemic
- This program has two doors of entry, one for landlords and one for tenants
- The same information is required of both parties, regardless of where the RRP application is initiated
- RRP is offered to tenants and landlords statewide, with two exceptions:
 - Chesterfield and Fairfax Counties have elected to administer rent relief programs at the local level as allowed by Treasury's Emergency Rental Assistance program
 - Applicants are referred to these local programs for assistance and contact information for those programs is provided on all RRP websites

Two Doors, One Program

- Tenants can apply for rent relief through the RRP Support Center online or by telephone
 - Online: applications.deval.us
 - Telephone: 703-962-1884
- Landlords can apply for rent relief on behalf of tenants through Virginia Housing's online portal:
 - www.VirginiaHousing.com/RentRelief

RRP Tenant Eligibility

Three core eligibility requirements of the program:

1. Household's current gross income must be at or below 80% of Area Median Income (AMI)
2. Household's rent cannot exceed 150% of Fair Market Rent (FMR)
3. Demonstrated inability (self-certification) to make rent payments due to COVID-19

Required Documentation

1. Rental Agreement (valid lease or alternative lease documentation) which must include:
 - Tenant and Landlord's full names
 - Monthly rent amount
 - What is included in the monthly rent (e.g., utilities, Internet, etc.)
 - Term of the lease (i.e., what month and year does the agreement begin and end)
2. Tenant/Landlord Ledger
3. Tenant Income Documentation
4. Landlord's Virginia W-9
5. RRP Landlord/Tenant Agreement

Changes & Clarifications to RRP Guidelines

- Trusted third parties can assist tenants and landlords with completing their applications and receive updates on the application status
- ERA dollars can be used to pay three months prospective rent for eligible tenants
- Landlords and tenants can receive rent relief for no more than 15 months total, with reverification every three months
- Tenants **do not** need to be in arrears in order to receive assistance
- Individuals who receive Unemployment Insurance benefits do not need to attest to a COVID related negative financial impact
 - Total household gross monthly income still cannot exceed 80% AMI
 - Monthly rent must still be at or below 150% of FMR

Other Important RRP Updates & Reminders

- Households of three or less who access TANF, WIC, SNAP or LIHEAP do not need to provide income documentation
- Households of three or less living in one of 500 “Fact Specific Proxy” zip codes do not need to provide income documentation.
- Households receiving a housing subsidy are eligible for RRP assistance

RRP Results as of June 30, 2021

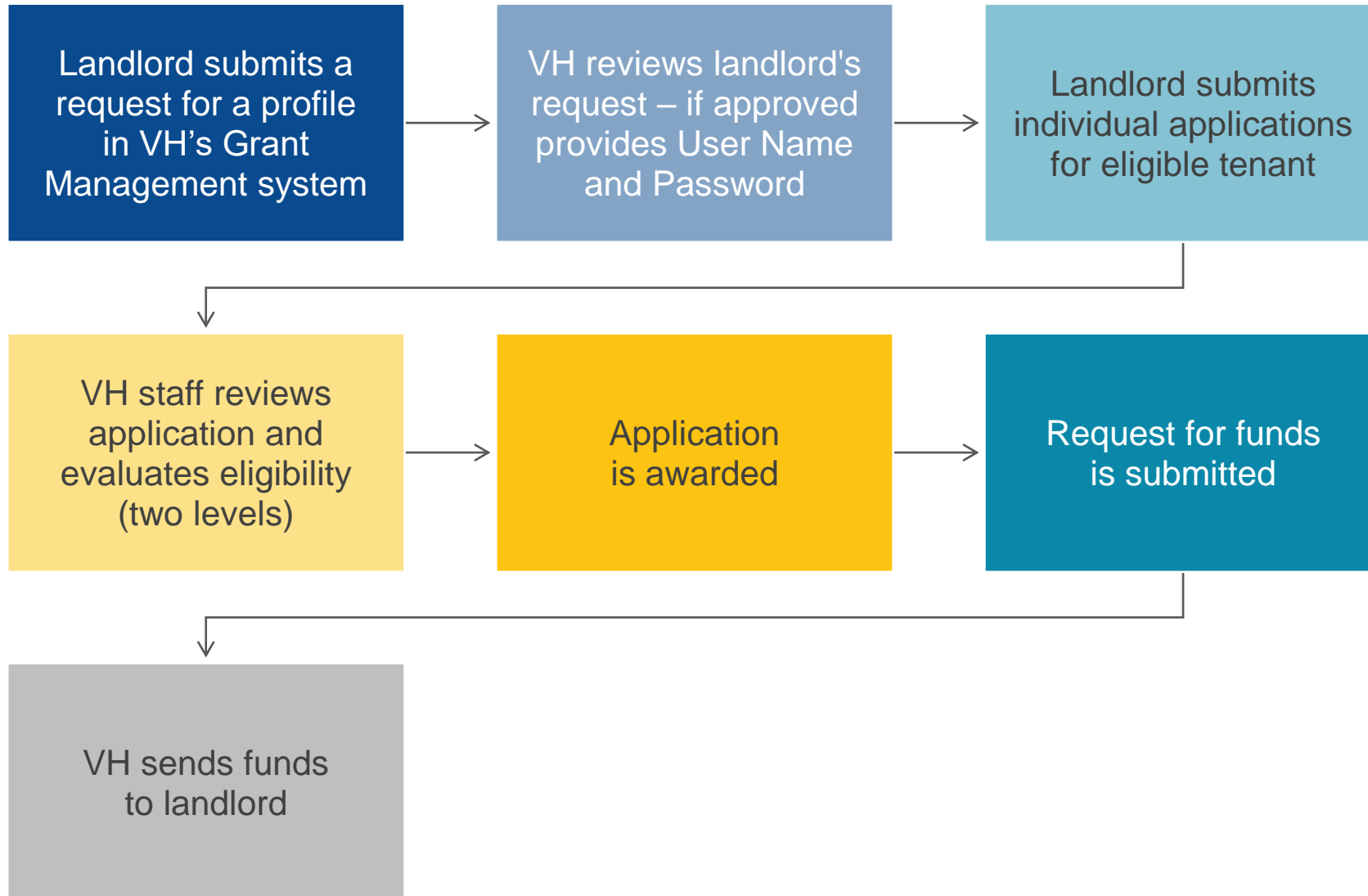
PROGRAM SUMMARY

Total Unique Households Approved Since July 2020	46,197
Total Amount Disbursed Since July 2020	\$284.9 Million
Average Rent Relief Payment	\$6,167

Useful RRP Links

- FAQs for Tenants: <https://dhcd.virginia.gov/rrp-tenant-faqs>
- FAQs for Landlords: <https://dhcd.virginia.gov/rrp-landlord-faqs>
- RRP Eligibility Self-Assessment: www.dhcd.virginia.gov/eligibility

Landlord Application Process: How it Works

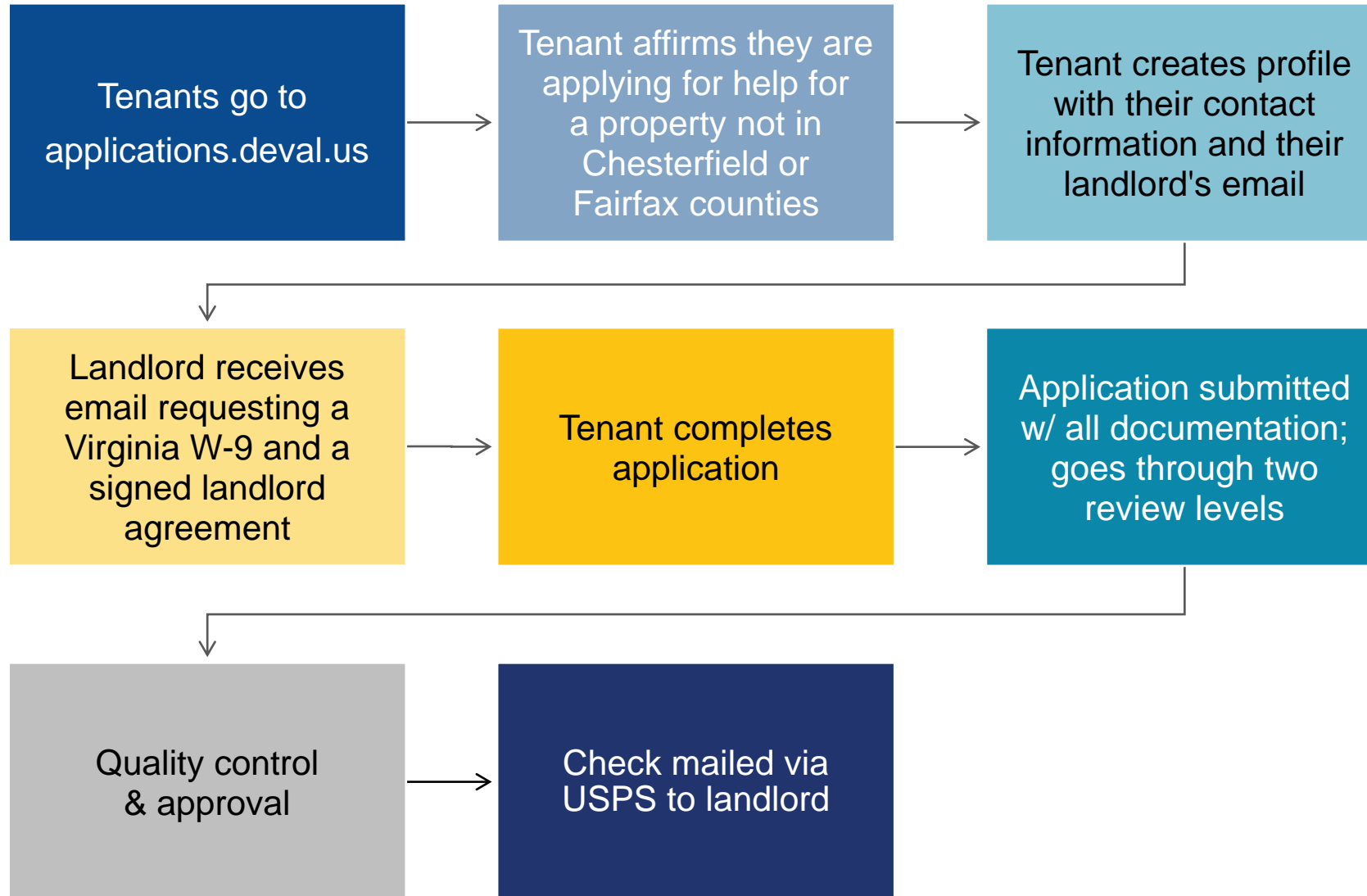


Final Points for Landlords

- [Download the User Guide](#)
- Read, take your time with the User Guide
- Follow the Instructions in the User Guide
- We have a User Guide
- Repeat

Questions? Email RentRelief@VirginiaHousing.com

Tenant Application Process: How it Works



Additional Eviction Prevention Resources

- The Virginia Eviction Reduction Pilot (VERP) currently operates in the following areas:
 - City of Richmond – administered by Housing Opportunities Made Equal (HOME)
 - Hampton, Newport News, James City County, Gloucester, Mathews, Poquoson, Williamsburg and New Kent – administered by the United Way of the Virginia Peninsula
 - City of Norfolk – administered by the City of Norfolk
 - Lee County, Wise county, Scott County and City of Norton – administered by Family Crisis Support Services

Contact Information

General RRP Inquiries:

rrp@dhcd.virginia.gov

Virginia Housing Inquiries:

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