#### The Woda Group Rental Application

Property Name:		DEVELOPMEN
Phone Number:	Moda	CONSTRUCTIO
Email Address:	would	MANAGEMEN
eman Address:		

# PLEASE READ AND FOLLOW THESE INSTRUCTIONS THE SITE MANAGER CAN ASSIST WITH ANY QUESTIONS CONCERNING YOUR APPLICATION TO THIS COMMUNITY

Print legibly or type all entries. All "Yes or No" questions must be answered with "Yes or No" and provide explanation for given response as requested. Other questions must be answered with either applicable information or "N/A" (not applicable) where you have no information that applies. If you need to make a correction, draw one line through the incorrect information, then print the correct information above the error and initial the change. Absolutely no white-out is permitted on the form. Provide complete street address, zip code, phone number and fax number (if known), for all addresses that are requested. Incomplete information can delay the processing of your application for housing.

Each adult member of the household must sign and certify to the completeness and accuracy of the information provided in this application. Each adult member of the household must sign the "Authorization to Release Information".

All pages of this application must be completed and returned in order to begin the processing of this application. If you are completing this application online or away from the rental office it will be necessary to deliver the application to the manager in order to secure a position on the waiting list or to begin processing for an available apartment/home. The application can be delivered via mail, email or in person. It will be necessary to meet with the site manager or leasing agent to review and complete all necessary paperwork required by our company and the affordable housing programs available at this community.

It is critical that we have current contact information so we may reach you. You should notify us immediately if any changes occur to the following information:

- Your household income changes
- Household composition changes (household member moves out or a new person is added to your household)
- You move to a new address or have a new telephone number

Your application will be reviewed to ensure that you are income eligible for *Rural Development (RD)* and all program requirements. Your credit, criminal background and landlord reports will be evaluated on the basis of the criteria set forth by Woda Management & Real Estate, LLC. This criteria is outlined in the resident selection policy available in the rental office. You must have verifiable income of two and a half times the monthly rent to be eligible for the unit that you have applied for; unless the household receives rental assistance. If you have been denied occupancy at any Woda managed property within the last six months or should you owe money to any Woda managed property, your application will not be considered for occupancy until the six months has expired or money owed has been repaid to Woda Management & Real Estate, LLC.

Woda Management & Real Estate, LLC and its affiliate properties are an Equal Opportunity Housing provider. We do not discriminate against any applicant on the basis of race, color, religion, sex, disability, familial status, national origin, age, sexual orientation and reprisal.

"This institution is an equal opportunity provider and employer." If you wish to file a Civil Rights program complaint of discrimination, complete the USDA Program Discrimination Complaint Form, found online at http://www.ascr.usda.gov/complaint\_filing\_cust.html, or at any USDA office, or call (866) 632-9992 to request the form. You may also write a letter containing all of the information requested in the form. Send your completed complaint form or letter to us by mail at U.S. Department of Agriculture, Director, Office of Adjudication, 1400 Independence Avenue, S.W., Washington, D.C. 20250-9410, by fax (202) 690-7442 or email at program.intake@usda.gov."





Date Received:		The	Woda	Group	Rental A	Application			
Time Received:  Mgr. Signature:	(Circle) AM/PM						Woda	D E V E L O P C O N S T R U M A N A G E	M E N T C T I O N M E N T
For Office	Use Only								
Applicant Name:									
Address:			City			State	Zip Code		
Phone Number:			N/A	Email A	ddress:			D N	/A
Cell Phone Number:		⊏	N/A	Will you	ı accept d	our text message?	□ Yes □ No	o □ N/A	
Best time and meth	od for us to contact you	ı?							
How many bedroon	ns are you requesting?	☐ 1-E	BR □	] 2-BR	☐ 3-BR	☐ 4-BR ☐ Ot	her (Please Specify	·):	
How did you hear a	bout our community?								
$\square$ Yes $\square$ No	Do you need rental assi	istance?	Des	ired Mo	ve-In Da	nte:	OR [	□ ASA	Р
	Do you wish to have pr disabilities?	iority fo	r an apa	artment v	vith spec	ial design features	for persons wit	th	
right to live in or comn Color, Religion, Sex, Pe Household Compo		s as any o nilial Stat	ther resi us, Natio	ident. Pled onal Origin	ase be adv , Age, Sex	ised that we do not d ual Orientation and R	scriminate on the eprisal.	e basis of	Race,
	nbers who will live in the ap considered family membei						any temporarily	absent fa	mily
Last Name	First Name	Middle Initial	Relatio	onship to Household	Gender M/F	Social Security Number	Date of Birth (mm/dd/yyyy)	Marital Status*	gle,
			Head of	Household					rried, (2) Single,
			11000 01	- Trouserroru					
									n: (1) N
									colum
									revious
									in the p dowed
									umber (5) Wi
									icable r
									*Please list the applicable number in the previous column: (1) Ma (3) Separated, (4) Divorced, (5) Widowed
									se list t <sub>i</sub> paratec
									*Plea (3) Se

Copies of <u>BIRTH CERTIFICATES</u> and <u>SOCIAL SECURITY CARDS</u> for ALL household members along with <u>VALID DRIVER'S LICENSE</u> or <u>VALID STATE I.D.</u> for ALL adult household members will be required to process this application for occupancy. You may be required to provide criminal background verifications if management is unable to obtain a copy.



· · ·	DEVELOPMENT
Woda	CONSTRUCTION
would	MANAGEMENT

	Yes	□ No	•	our minor son(s) and/or daughter(s) listed above live with you in the household 50% or more time? If no, please explain:
	Yes	□ No □ N/A	previ	ou have legal custody of minors, other than your son(s) and/or daughter(s), listed on the ous page?  please explain:
	Yes	□ No		ou currently in the process of adopting minors listed on the previous page?  please explain:
	Yes	□ No	Do yo	ou expect any changes to your household composition in the next twelve months?  please explain:
	Yes	□ No		ere any temporarily absent family members not listed in the Household Composition table?  please explain:
	Yes	□ No	Do yo	ou have legal custody of all minor(s) listed above as members of the household?  please explain:
	Yes			ou currently living in a government subsidized rental unit now?
	Yes	□ No	"Lette	ou being displaced from your home by a government or private action? If yes, do you have a er of Priority Entitlement" (LOPE) from USDA granting you waiting list priority? (Please include y of the LOPE letter with your application.)
<u>IN</u>	сом	E INFO	RMATIO	ON FOR EVERYONE 18 AND OLDER
	Yes		No	Employment Wages or Salaries?  If yes, list the date you begin with current employer:   Do not remember
	Yes		No	Anticipated income that has been secured/awarded but not started? (i.e., employment offered has been accepted but first day of work has not taken place and/or notification of benefits to be received from SSA or VA but first benefit payment has not been received)
	Yes		No	Self-Employment?
	Yes		No	Regular pay as a member of the Armed Forces/Military?
	Yes		No	Unemployment Benefits, Workman's Compensation or Disability Compensation?
	Yes		No	Public Assistance, General Relief, AFDC or TANF (excluding Foodstamps)?
	Yes		No	Entitled to receive alimony and/or child support? (i.e., court-ordered or legal agreement)
	Yes		No	Social Security, SSI, or any other payment from Social Security Office?
	Yes		No	Regular payments from Veteran's benefits, pension, retirement or annuity?
	Yes		No	Regular payment from a severance package?
	Yes		No	Regular payment from any type of settlement?
	Yes		No	Regular gifts or payments from anyone outside the household?
	Yes		No	Regular payments from lottery winnings or inheritances?
	Yes		No	Regular payments from Rental Property or other real estate transactions?
	Yes		No	Any other income source(s) or type(s) not listed herein?  If yes, list source or type:
	Yes		No	Does anyone in the household receive or anticipate receiving in the next 12 months student financial aid assistance (excluding loans)? If yes, list name:
	Yes		No	Are you or any ADULT household member claiming zero income?  If yes, list name(s):







INCOME SOURCE(S)	(Please list all sources of income and/or benefit(s) detail in the table below for member. Be sure to include all source(s) identified in the previous questions	•
NAME (Person working or receiving benefits/income)	EMPLOYER and/or SOURCE of INCOME (Include Company Name, address, phone number, fax number, email address and name person to verify)	ANNUAL/MONTHLY GROSS INCOME
		\$
		\$
		\$
		\$
		\$

#### **ASSET INFORMATION FOR EVERY MEMBER OF THE HOUSEHOLD**

□ Yes	□ No	Cash held on hand, at home or in a safety deposit box?
□ Yes	□ No	Bank accounts? (i.e. checking, savings, CD, money market, and Direct Express or any other Pre-Paid debit card)
□ Yes	$\square$ No	Stocks, bonds, securities, mutual funds, and/or treasury bills?
□ Yes	□ No	Revocable trust fund(s), Annuity, IRA, 401K and/or other retirement fund?
□ Yes	□ No	Whole or Universal life insurance? (excluding term life and include only policies with accumulation of equity and which can be cashed in)
□ Yes	□ No	Real estate, a home, rental property, land, land contract/contract for deeds or other real estate holdings? (Including your residence, trailer, land and/or commercial property)
□ Yes	□ No	<b>Personal property held as an investment?</b> (Including stamp/coin collections, artwork, antiques, NOT your personal belongings)
□ Yes	$\square$ No	Funeral and/or burial account? (include only policies with accumulation of equity and which can be cashed in)
□ Yes	□ No	Have you or any member of the household received a cash settlement or lump sum in the past 24 months?
□ Yes	□ No	Are you or any member of the household expecting to receive a cash settlement or lump sum in the next 12 months?
□ Yes	□ No	Have you or any member of the household disposed of or given away any asset(s) for LESS than fair market value within the past 2 years?
□ Yes	□ No	Any other asset(s) that are not listed above?







ASS	SET SOUR	CE(S)	(Please list all asset source(s) detail information in the table below. in the previous questions for EVERY member of the household.)	detail information in the table below. Be sure to include all source(s) identified				
NAME			SOURCE of INCOME Type of Account CASH					
(Per	son with ac	count)	(Include Financial Institution Name, address, phone number,	(i.e., checking,	of ASSET			
			Branch location fax #, email address and name person to verify)	savings, CD, etc.)				
					\$			
					\$			
					\$			
					\$			
					\$			
ALLOW	/ANCES:							
☐ Yes	□ No	-	employed or attend school full-time and have unreimbu name of child care provider:	rsed child care expo	enses?			
☐ Yes	□ No	Does any	y household member meet the qualification for an elder	ly deduction?				
			ousehold Definition: the head of household, spouse or sole men must be 62 years of age or older, or an individual with a disabil	=	ho is party to			
☐ Yes	□ No	-	or any member of the household incur expenses for the ld with disabilities (attendant care services)?	care of an individu	al in the			
☐ Yes	□ No	Does you	ur household meet the qualification for unreimbursed m	edical expense(s) d	eduction?			
		allowance	y for this allowance, the head of household, spouse, or co-head e includes <u>un-reimbursed</u> medical expenses of ALL family memb ut may not be limited to: medical insurance, prescriptions, vision	ers. Examples of med	ical expenses			
OTHER	INFORM	//ATION:						
☐ Yes	□ No	•	ur household currently have a Section 8 Voucher for rent name of housing agency:	tal assistance?				
☐ Yes	□ No	Have you	u or any member of your household applied for Section	8 rental assistance?	1			
☐ Yes	□ No	•	fleeing or attempting to flee domestic violence, dating v violent dangerous or life-threatening conditions?	iolence, sexual assa	ult, stalking,			
☐ Yes	□ No		able to obtain utility service in your name?					
☐ Yes	□ No	Do you have or plan to obtain renters insurance? Renters insurance is recommended.						
□ Yes	□ No	Have you or any member of the household ever been evicted, or are currently under eviction						
_ res	_ 110	from a re	ental unit? If yes, please explain:					
☐ Yes	☐ No	_	owe a previous landlord any money? If yes, list landlord's					
☐ Yes	□ No	_	u or any member of the household ever filed for a Bankr AN	<b>uptcy?</b> If yes, list un D when				
☐ Yes	□ No	Have you	u or any member of the household ever had a foreclosus address:	re on Real Estate? I	f yes, list			

Other Information Continued on Next Page







Other Info	ormatio	n Con	tinue	d from I	Previous Page										
□ Yes □	□ No	Have	you	or any r	nember of the	household	bee	n charg	ed o	r conv	icted	of a felo	ny?		
□ Yes □	□ No	Are y		r any m	ember of the h	ousehold r	egist	ered oı	n a s	ex offe	endei	registry	(nation	al or	
☐ Yes □	□ No		Have you or any member of the household had a drug related conviction? If yes, list under what name:AND when												
□ Yes □	□ No		Have you or any member of the household committed fraud in any federally subsidized housing program? If yes, list under what name:AND when												
□ Yes □	□ No	Do you or any member of the household have pets?  If yes, description of pet:													
(List the p	oast Five	Years	of h	istory ir	ncluding the tin	ne at curre	nt re	sidence	e)						
Current Re	esidency I	Inform	ation												
		Stre	eet Ac	ddress			City		Sta	te	Zip	Code	(	County	
Mailing Ad	ldress (Ple	ease che	ck belo	w. and list	mailing address if dif	l ferent from cu	rrent re	esidency a	ddres	s)		Month	ly Payme	ent:	_
☐ If differe		current								,	<del></del>		, -,		_
☐ If same	as current	t reside	ncy ac	dress liste	ed above check thi	s box.									
Daytim	ne Phone				Email Address				Own,	/Rent		D	ate of Mo	ove-In	_
( )								□ Ov	vn [	n □ Rent				/	
( )				Ī	L L				e wit	h Fami					
Current	Landlord	's Nam	ne		Landlord'	s Address				Landlord's Contact Phone Number					_
									(	)					
Previous	Housing	Histo	ry if	Current	Residency is le	ss than FIV	E YE	ARS: (/	Add a	ddition	al she	eets if nec	essary)		
Land	llord's Na	me/A	ddres	S		Your Add	ress		(	Own/Rent Dates				s Occupied	
Name:									_ [	☐ Own		FROM:			
										☐ Rent		TO:			
Address:									_ [	☐ Othe	er				
	City	Sta	te	Zip	City	State		Zip							
Phone:	( )				Monthly Rent	/Mortgage:	\$		_						
Name:										☐ Own		FROM:			
Address:										☐ Rent ☐ Othe		TO:			_
, nau ( E 3 3 .									_	_ Othe	.1				
	City	Sta	te	Zip	City	State		Zip	_						
Phone:	( )				Monthly Rent	/Mortgage:	Ś								
i none.	\ \ \				ivioniting itent	, with tgage.	ب								







				MANAGEMEN
EMERGENCY CONTAC	T: (SOMEONE NOT LISTED TH	IIS APPLICATION)		
Name:				
Address:				
Telephone Number:		Email	Address:	□ N/A
Relationship:				
VEHICLES: How many	vehicles do you own?	□ None □ 1 □ 2 □	Other:	
(Please provide vehicle in	nformation below). <i>If more</i>	than 2 vehicles, please prov	vide the same information on an	additional page.
1) YEAR	MAKE	MODEL	C	OLOR
LICENSE PL		CTATE		
2) YEAR	MAKE	MODEL	C	OLOR
LICENSE PL	<del></del>	STATE		
bedroom with a parent a Applicant families may p	and/or another child of the	opposite sex at which suc me on a waiting list; howe	om and will not require a child ch requests will allow for separ ever, no exceptions will be mad owing:	ate bedrooms.
Number of Bedrooms	Minimum Number of	Household Members	Maximum number of hous	sehold Members
1	1		2	
<u>2</u> 3	2		<u>4</u>	
		) 	8	
STUDENT INFORMATI  ☐ Yes ☐ No	enroll (part-time or fu	er of your household (μ ll-time) at an institutior	_	rrently or intend to
	If yes, list student's name	e:		







#### **SIGNATURE CLAUSE:**

I/We hereby apply to the above named community for an apartment on substantially the terms set forth herein. I/We warrant to Ownership and Management of the property that all statements contained herein are true and correct. I understand that my acceptance for occupancy is contingent on meeting management, resident selection criteria, and Rural Development (RD) requirements. I grant the community authority to check my/our credit, income, assets, rental and criminal history, to secure follow up credit reports and income and asset verifications, and to answer questions about its credit experience with me/us. I/We understand and agree that deliberately submitting false information or withholding information constitutes fraud and will be grounds for rejection of this application or for eviction.

Management makes every attempt to ensure that an apartment is available when promised. If Management cannot have an apartment for me/us by the projected move-in date, whether it is not ready for occupancy or because another resident holds over or for any other reason, Management and Ownership are not liable to me/us for losses or damages incurred due to the delay. I/We will not be required to pay any rent until the beginning term of occupancy as specified on the executed lease. If Management and/or Ownership are not able to deliver possession to me/us within thirty days of the original projected date, I/we may cancel the lease without further obligation and any security deposit paid in advance will be refunded within thirty days.

I/We hereby waive any claim to damages by reason of non-acceptance of my application for housing. If rejection of my/our application occurs for the rental of an apartment with the above community, I/we hereby authorize you to share information with any community affiliated with management or the ownership of this community for purposes related to rental of an apartment or residency of any type.

I/We agree that I/we have the legal ability to execute a lease agreement. Tenant provided utilities can and will be placed under my/our legal responsibility (if applicable). Before possession is delivered I/we will be required to pay the balance of any deposits and other move-in costs in the form of a check or money order. NO CASH WILL BE ACCEPTED.

Providing True and Complete Information: I/We certify that I have disclosed where I received any previous Federal Housing assistance and whether or not any money is owed. I certify that for this previous assistance Initials I/we did not commit any fraud, knowingly misrepresent any information, or vacate the unit in violation of the No Duplicate Residence of Assistance: I/We certify that the apartment will be my principal residence and that I will not obtain duplicate Federal housing assistance while I am in this current program. I will not live Initials anywhere else without notifying management immediately in writing. I will not sublease my assisted residence. Criminal Background and Termination of Housing Assistance for False Information: I/We understand that knowingly supplying false, incomplete or inaccurate information is punishable under Federal or State criminal Initials law. I understand that knowingly supply false, incomplete, or inaccurate information is grounds for termination of housing assistance or termination of tenancy. I understand that management has a zero tolerance sex offender policy and does not house anyone registered under any state or national database. Social Security Number Disclosure: I/We understand that all members of a household do not need to disclose or provide verification of SSN at time of application and for placement on waiting list. However, applicants **Initials** must disclose and provide verification of a SSN for all household members before they can be housed. **Initials** 

Signature Clause and Certification Continued on Next Page

"This institution is an equal opportunity provider and employer." If you wish to file a Civil Rights program complaint of discrimination, complete the USDA Program Discrimination Complaint Form, found online at http://www.ascr.usda.gov/complaint\_filing\_cust.html, or at any USDA office, or call (866) 632-9992 to request the form. You may also write a letter containing all of the information requested in the form. Send your completed complaint form or letter to us by mail at U.S. Department of Agriculture, Director, Office of Adjudication, 1400 Independence Avenue, S.W., Washington, D.C. 20250-9410, by fax (202) 690-7442 or email at program.intake@usda.gov."







#### Signature Clause and Certification Continued from Previous Page

# ALL HOUSEHOLD MEMBERS 18 AND OVER MUST SIGN (INCLUDING SPOUSE UNDER THE AGE OF 18 AND EMANCIPATED MINORS): Head of Household Date Co-Head/Applicant Date **Applicant** Date **Applicant** Date **TENANT DEMOGRAPHIC INFORMATION:** "The information regarding race, ethnicity, and sex designation solicited on this application is requested in order to assure the Federal Government, acting through the Rural Housing Service that the Federal laws prohibiting discrimination against tenant applications on the basis of race, color, national origin, religion, sex, familial status, age and disability are compiled with. You are not required to furnish this information, but are encouraged to do so. This information will not be used in evaluating your application or to discriminate against you in any way. However, if you choose not to furnish it, the owner is required to note the race, ethnicity, and sex of individual applicants on the basis of visual observation or surname." Ethnicity: Race: (Mark one or more) ☐ Hispanic ☐ American Indian/Alaska Native □ Not Hispanic or Latino ☐ Asian ☐ Black or African American Gender ☐ Native Hawaiian or Other Pacific Islander ☐ White ☐ Male ☐ Female" (Applicant/Resident Initials) ☐ I do not wish to furnish this information. ☐ Observation made by Management Staff (To be checked only if applicant fails to provide information)

"This institution is an equal opportunity provider and employer." If you wish to file a Civil Rights program complaint of discrimination, complete the USDA Program Discrimination Complaint Form, found online at http://www.ascr.usda.gov/complaint\_filing\_cust.html, or at any USDA office, or call (866) 632-9992 to request the form. You may also write a letter containing all of the information requested in the form. Send your completed complaint form or letter to us by mail at U.S. Department of Agriculture, Director, Office of Adjudication, 1400 Independence Avenue, S.W., Washington, D.C. 20250-9410, by fax (202) 690-7442 or email at program.intake@usda.gov."





Date of Observation

Manager's Signature if Observation

#### **Authorization to Release Information**



of all applicants and other househ	e Rural Development (RD) prog old members. In order to comp		_
	<u> </u>	pending on program policies and re	•
		quiries that may be requested inclu	
Credit and Criminal Activity	Identity and Marital Status	antiforminately/Density/Access	Student Status
Residences and Rental Activity Family Composition	Federal/State/Tribal/Local E	ent if applicable)/Pension/Assets Benefits	Social Security Numbers Medical Allowances
. •		ndividuals, groups or organizations, ormation (depending on program re	
Banks and Other Financial Instituti	ons	Providers of:	Alimony
Law Enforcement Agencies			Child Support
Past and Present Employers			Credit
Landlords (Including Past, Present an	d PHA's)		Disability Assistance
Educational Institutes			Pension/Annuities
Social Security Administration Health Care Providers (Such as Phys	icians Pharmacias atc.)	Veterans Adm	Life Insurance
Welfare Agencies	icians, Friarmacies, etc.,	Utility Compa	
and State Welfare and Food Stamp Conditions: I/we agree that a pho	o Agencies. The match will be un tocopy of this authorization ma agement office and will stay in e	ised to verify information supplied by be used for the purposes stated a effect for two years from the date si	above. The original of this
	·	at can be proven incorrect.	the undersigned hereby
for purposes of verifying my/our e			
SIGNATURES: (All persons over th	e age of 18 must sign this form	1)	
Applicant/Resident Sign	nature	Print Name	Date
Co-applicant/Resident Sig	gnature	Print Name	Date
Adult Member Signat	ure	Print Name	Date
Adult Member Signat	ure	Print Name	 Date

"This institution is an equal opportunity provider and employer." If you wish to file a Civil Rights program complaint of discrimination, complete the USDA Program Discrimination Complaint Form, found online at http://www.ascr.usda.gov/complaint\_filing\_cust.html, or at any USDA office, or call (866) 632-9992 to request the form. You may also write a letter containing all of the information requested in the form. Send your completed complaint form or letter to us by mail at U.S. Department of Agriculture, Director, Office of Adjudication, 1400 Independence Avenue, S.W., Washington, D.C. 20250-9410, by fax (202) 690-7442 or email at program.intake@usda.gov."





# Rural Housing and Community Programs

# Things You Should Know About USDA Rural Rental Housing

Don't risk losing your chances for federally assisted housing by providing false, incomplete, or inaccurate information on your application or recertification

#### Penalties for Committing Fraud

You must provide information about your household status and income when you apply for assisted housing in apartments financed by the U.S. Department of Agriculture (USDA). USDA places a high priority on preventing fraud. If you deliberately omit information or give false information to the management company on your application or recertification forms, you may be:

- Evicted from your apartment;
- Required to repay all the extra rental assistance you received based on faulty information;
- Fined:
- Put in prison and/or barred from receiving future assistance.

Your State and local governments also may have laws that allow them to impose other penalties for fraud in addition to the ones listed here.

## How To Complete Your Application

When you meet with the landlord to complete your application, you must provide information about:

- All Household Income. List all sources of money that you receive. If any other adults will be living with you in the apartment, you must also list all of their income. Sources of money include:
  - -Wages, unemployment and disability compensation, welfare payments, alimony, Social Security benefits, pensions, etc.;
  - -Any money you receive on behalf of your children, such as child support, children's Social Security, etc.;
  - Income from assets such as interest from a savings account, credit union, certificate of deposit, stock dividends, etc.;
  - Any income you expect to receive, such as a pay raise or bonus.
- All Household Assets. List all assets that you have. If any other adults will be living with you, you must also list all of their assets. Assets include:
  - --Bank accounts, savings bonds, certificates of deposit, stocks, real estate, etc.;
  - -Any business or asset you sold in the last 2 years for less than its full value, such as selling your home to your children.

 All Household Members. List the names of all the people, including adults and children, who will actually live with you in the apartment, whether or not they are related to you.

#### Ask for Help if You Need It

If you are having problems understanding any part of the application, let the landlord know and ask for help with any questions you may have. The landlord is trained to help you with the application process.

#### Before You Sign the Application

- Make sure that you read the entire application and understand everything it says;
- Check it carefully to ensure that all the questions have been answered completely and accurately;
- Don't sign it unless you are sure that there aren't any errors or missing information.

By signing the application and certification forms, you are stating that they are complete to the best of your knowledge and belief. Signing a form when you know it contains misinformation is considered fraud.

- The management company will verify your information. USDA may conduct computer matches with other Federal, State or private agencies to verify that the income you reported is correct;
- Ask for a copy of your signed application and keep a copy of it for your records.

#### Tenant Recertification

Residents in USDA-financed assisted housing must provide updated information to the management company at least once a year. Ask your landlord when you must recertify your income.

#### You must immediately report:

- Any changes in income of \$100 or more per month;
- Any changes in the number of household members.

For your annual recertification, you must report:

 All income changes, such as increases in pay or benefits, job change or job loss, loss of benefits, etc., for any adult household member;

- Any household member who has moved in or out;
- All assets that you or your adult housemates own, or any assets that were sold in the last 2 years for less than their full value.

## Avoid Fraud, Report Abuse

Prevent fraudulent schemes through these steps:

- Don't pay any money to file your application;
- Don't pay any money to move up on the waiting list;
- Don't pay for anything not covered by your lease;
- Get receipts for any money you do pay;
- Get a written explanation for any money you are required to pay besides rent, such as maintenance charges.

Report Abuse: If you know anyone who has falsified an application, or who tries to persuade you to make false statements, report him or her to the manager. If you cannot report to your manager, call your local or state USDA office at 1 (800) 670-6553, or write: USDA, STOP 0782, 1400 Independence Ave., SW, Washington, DC 20250.

## If You Disagree With a Decision

Tenants may file a grievance in writing with the complex owner in response to the owner's actions, or failure to act, that result in a denial, significant reduction, or termination of benefits. Grievances may also be filed when a tenant disputes the owner's notice of proposed adverse action.

#### Notice of Adverse Action

The complex owner must notify tenants in writing about any proposed actions that may have adverse consequences, such as denial of occupancy and changes in the occupancy rules or lease. The written notice must give specific reasons for the proposed action, and must also advise tenants of the "right to respond to the notice within 10 calendar days after the date of the notice" and of "the right to a hearing." Housing complexes in areas with a concentration of non-English-speaking people must send notices in English and in the majority non-English language.

#### Grievance Process Overview

USDA believes that the best way to resolve grievances is through an informal meeting between tenants and the landlord or owner. Once the owner learns about a tenant grievance, the process should begin with an informal meeting between the two parties. Owners must offer to meet with tenants to discuss the grievance within 10 calendar days of receipt of the complaint. USDA encourages owners and tenants to try to reach a mutually satisfactory resolution to the problem at the meeting.

If the grievance is not resolved, the tenant must request a hearing within 10 days of receipt of the meeting findings. The parties will then select a hearing panel or hearing officer to govern the hearing. All parties are notified of the decision 10 days after the hearing.

#### When a Grievance Is Legitimate

The landlord must determine if a grievance is within the established rules for the program. For example, "I want to file a complaint because the manager doesn't speak to me" is not a legitimate complaint. However, "I want to file a complaint because the manager isn't maintaining the property according to USDA guidelines" is a legitimate complaint. Below are examples of cases in which tenants may and may not file a complaint.

A complaint may not be filed with the owner/management if:	A complaint may be filed with the owner/management if:
USDA has authorized a proposed rent change.	There is a modification of the lease, or changes in the rules or rent that are not authorized by USDA.
A tenant believes that he/she has been discriminated against because of race, color, religion, national origin, sex, age, familial status, or disability. Discrimination complaints should be filed with USDA and/or the Department of U.S. Housing and Urban Development (HUD), not with the owner/management.	The owner or management fails to maintain the property in a decent, safe, and sanitary manner.
The complex has formed a ten- ant's association and all parties have agreed to use the associa- tion to settle grievances.	The owner violates a lease provision or occupancy rule.
USDA has required a change in the rules and proper notices have been given.	A tenant is denied admission to the complex.
The tenant is in violation of the lease and the result is termination of tenancy.	
There are disputes between tenants that do not involve the owner/management.	
Tenants are displaced or other adverse effects occur as a result of loan prepayment.	

#### PA 1998 December 2008

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To file a complaint of discrimination write to USDA, Director, Office of Civil Rights, 1400 Independence Avenue, S.W., Washington, D.C. 20250-9410 or call (800) 795-3272 (voice) or (202) 720-6382 (TDD). USDA is an equal opportunity provider and employer.

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