

FREQUENTLY ASKED QUESTIONS

HAC SJ WAIT LIST LOTTERY

What wait lists will be available on October 22, 2018?

The waitlist lottery for the Housing Choice Voucher program and other affordable housing communities. The wait list lottery will close on November 5, 2018.

Will everyone that applies, be placed on the wait lists?

No. We will be utilizing the wait list lottery system.

What is the wait list lottery?

The wait list lottery is a randomized system used by many Housing Authorities to select applicants for a wait list. This method is used to establish and maintain reasonable sized wait lists. Once the wait list application period closes, the software system will randomly select 10,000 applicants to be placed onto the wait lists.

How do I apply to the wait list lottery?

From October 22, 2018 at 12:00 am through November 5, 2018 at 11:59 pm, you will have an opportunity to apply online at <https://www.hacsjonline.org/>. No paper applications are available.

Steps to Apply:

1. An email address is required. It is strongly recommended to create an email account prior to applying. Free email providers are available at yahoo.com, gmail.com, and outlook.com.
2. All applicants must be registered with HAC SJ in Rent Café. To register, go to <https://www.hacsjonline.org/>. If you are already registered with HAC SJ in Rent Cafe, you do not need to register again. You may select "Applicant Login" and enter your username and password, select "Login" then proceed to Step 4 below.
3. For new registrants go to <https://www.hacsjonline.org/>:
 - Select "Applicant Login"
 - Select "Click Here to Register"
 - Select "I want to apply"
 - Select "I do not have a registration code"
 - Fill in personal details
 - Fill in account information. It is important to remember this information as it will be needed later to access your account.
4. You may complete the application details. You will need:
 - Social Security numbers and dates of birth for all family members listed on the pre-application.
 - Total gross annual income for all family members listed on the pre-application.
5. You will receive an email confirming submission of your pre-application. You may also log in at any time to view your pre-application.
6. The confirmation email does not guarantee that your pre-application was selected for the lottery. It confirms that your pre-application was received.
7. You will receive an email within two weeks confirming whether or not your pre-application was selected via the randomized lottery. You may also log into Rent Café to confirm your status.

How do I know if I am selected to the wait list?

Those selected through the wait list lottery will be notified by an email. Pre-application status information will also be provided in your Rent Café account which is the most efficient way to obtain the information.

If I am selected to the wait list, what do I do next?

All applicants are required to maintain their application by making sure household composition, income, address, email, and phone number is current. You may do so by logging into your Rent Café account. Applicants are also required to respond to requests from the Housing Authority to update information on their application. Failure to respond by the specified deadline will result in withdrawal of the application.

What happens if I do not get notified that I have been placed on the wait list?

If you haven't been notified that you have been placed on the waitlist, you should receive an email indicating that you were not selected in the waitlist lottery. You may also log into your Rent Café account to check your status 2 weeks after the wait list lottery closes.

Who can apply?

All families and individuals 18 years of age and older may apply.