



**CAMPBELL  
CROSSING**

Created by  
**lendlease**



**MidAmerican**  
**ENERGY SERVICES, LLC**  
A Berkshire Hathaway Energy Company

Welcome to Campbell Crossing's Building Energy Management  
System  
Provided by MidAmerican Energy Services, LLC.



**S Y N E R G Y**

SAVING OUR NATION'S ENERGY, CONSERVING OUR RESOURCES

Welcome to Campbell Crossing's Home Energy Management System provided by MidAmerican Energy Services (MES). The following welcome pack will show you how to request access, how to log into your Energy Management Portal to set up your Thermostat and Water Heater schedules and how to use your Energate thermostat. We look forward to serving your energy saving needs

If at any time you have questions or difficulty, let us know by email at, [ies.fc.help@intelligent-es.com](mailto:ies.fc.help@intelligent-es.com). You can also call us at 855-375-0040 Mon-Fri 8:00 – 5:00 HAST

**Request Your MES Portal Credentials:**

Current residents should have been given their credentials at the time of install. But new residents will need to request their log in credentials at their community manager's office.

Once you log into the portal for the first time you will be prompted to change the default username you were provided to an email address. This will enable to use the portal and the IES Energy Manager App.

**IES Energy Manager App**

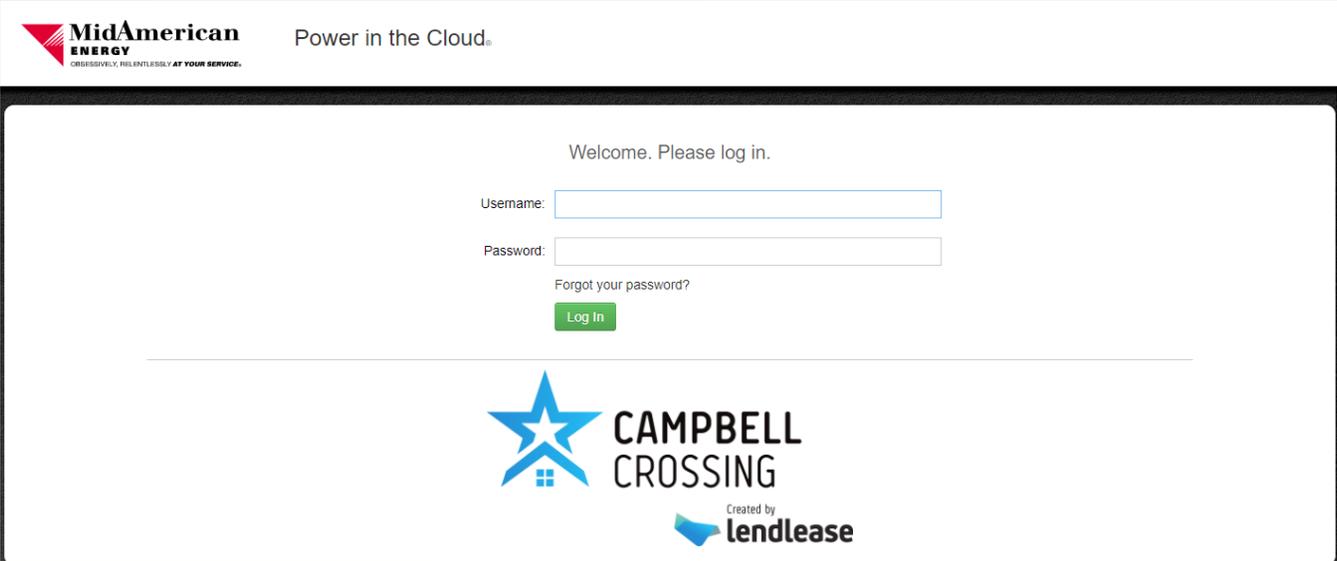
You may also download our IES Energy Manager App from the Google Play Store or the Apple App Store.

**Emergency's**

If you have an emergency or service outage, please continue to contact the CC Maintenance at 931-431-3966.

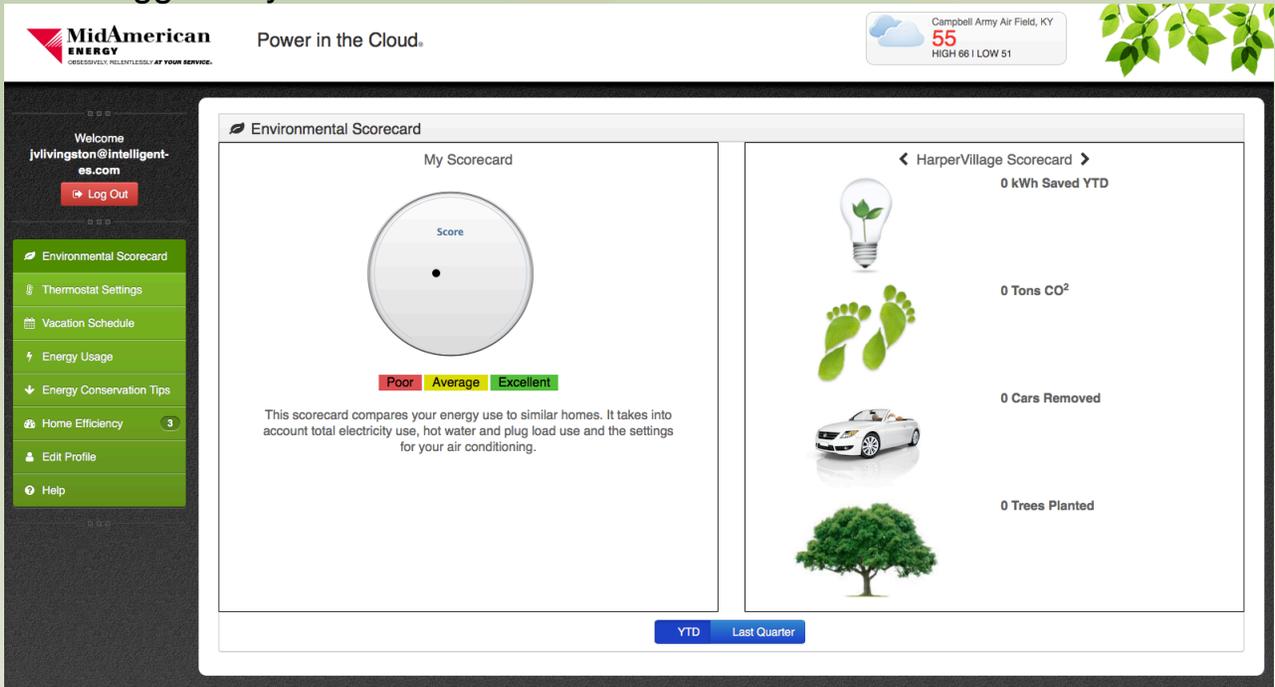
# 1. Logging into Resident Portal

Using your web browser (Safari, Firefox, and Google Chrome are the only supported browsers), go to the URL <http://campbellcrossing-ies.com>. You will see a log on page displayed as shown below: To obtain your log in credentials please contact your community manager or MES at [ies.fc.help@intelligent-es.com](mailto:ies.fc.help@intelligent-es.com)



Login Screen.

Once logged in you will be taken to our Resident Portal home screen.



Home Screen.

From here, you can navigate to the various options and displays throughout our resident portal. You can also see how well you are saving energy and see how your community is doing as a whole. If at any time you do not understand something. Please send us an email at [ies.fc.help@intelligent-es.com](mailto:ies.fc.help@intelligent-es.com).

## 2. Changing Your Password

If this is your first time logging into the portal and you are using credentials provided by MES, you will be prompted to change your default username to a valid email address upon your first log-in. You should then change your password to make your portal account more secure. Use “Edit Profile” to change your password.

**MidAmerican ENERGY** Power in the Cloud. Campbell Army Air Field, KY 55 HIGH 66 | LOW 51

Welcome  
jvivingston@intelligent-ee.com  
Log Out

- Environmental Scorecard
- Thermostat Settings
- Vacation Schedule
- Energy Usage
- Energy Conservation Tips
- Home Efficiency 3
- Edit Profile**
- Help

### Edit Profile

Change My Password

Current Password  
.....

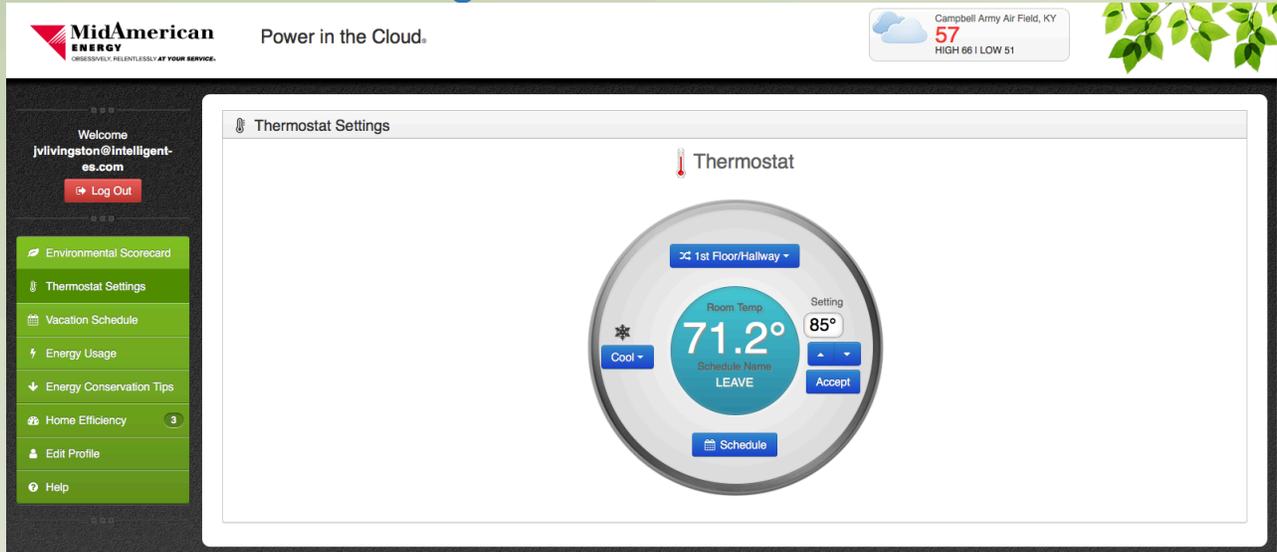
New Password

Confirm Password

Save

For help programming your thermostat or operating this portal please contact us.

## 4. Thermostat Settings Tab



Thermostat Settings Display.

Click the “Room Temperature” tab to display your current thermostat settings.

The information displayed on this screen includes:

- The location of your thermostat
- Current Temperature in your residence (large number)
- What schedule state your thermostat is currently in (wake, leave, return, sleep, or hold)
- Which mode the system is currently in: OFF<sup>1</sup>, COOL, HEAT, AUTO, EMERG<sup>2</sup> (emergency heat, heat pumps only)
- The arrows on the right can increase (up) or decrease (down) the current temperature set point.
- The current set point is shown in the box above (small number) the arrows and can be selected by hitting the ACCEPT button under the arrows.<sup>3</sup>
- If your thermostat fails to load, please press the reload button.

<sup>1</sup> Your Heating system should never be set to OFF when sub-freezing weather is forecast. Turning your system to OFF may result in water pipes freezing and possibly damaging your home due to leaks.

<sup>2</sup> If you have a Heat Pump System with Electric heat backup: Your system should only be switched to EMERG if you suspect problems with your heating system. Running the system in EMERG provides a limited amount of backup heat and will significantly increase your energy consumption. If you suspect that your Heat Pump is malfunctioning, contact Campbell Crossing maintenance.

<sup>3</sup> It may take several seconds for any changes to display on the screen.

The SCHEDULE Button will open up another screen that allows you to make changes to your schedules and temperature set points:

- You can select your schedule type. (eg. 5/2 lets you set a separate workweek and weekend schedule)
- You can select Weekdays or Weekends to adjust time for setting changes.
- Change the times of Wake, Leave, Return and Sleep.
- Change the desired temperature set points.
- Changes are applied by hitting the “APPLY” button.<sup>4</sup>

MidAmerican ENERGY  
Power in the Cloud.  
Campbell Army Air Field, KY  
57  
HIGH 66 | LOW 51

Welcome  
jlivingston@intelligent-es.com  
Log Out

Environmental Scorecard  
Thermostat Settings  
Vacation Schedule  
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Help

Thermostat Settings

Thermostat Quick Schedule

5/2 Days 5/1/1 Days 7 Days

Weekdays (M-F) Weekends (S-S)

Name	Time	Heat	Cool
WAKE	06:00 AM	70°	78°
LEAVE	08:00 AM	62°	85°
RETURN	06:00 PM	70°	78°
SLEEP	10:00 PM	62°	82°

Apply

Schedule Display.

<sup>4</sup> It may take several seconds for any changes to display on the screen.

## 5. Vacation Scheduling Tab

Click the “Vacation Schedule” to place a vacation hold on your HVAC system when you are ways for long periods of time. This will enable you to reduce energy consumption by entering a start date and end date of your time away. The service will put the heating/cooling system into an energy savings mode while you are away but have your home back to your desired preferences<sup>5</sup> when you return. This is a very easy way to reduce energy consumption.<sup>5</sup>

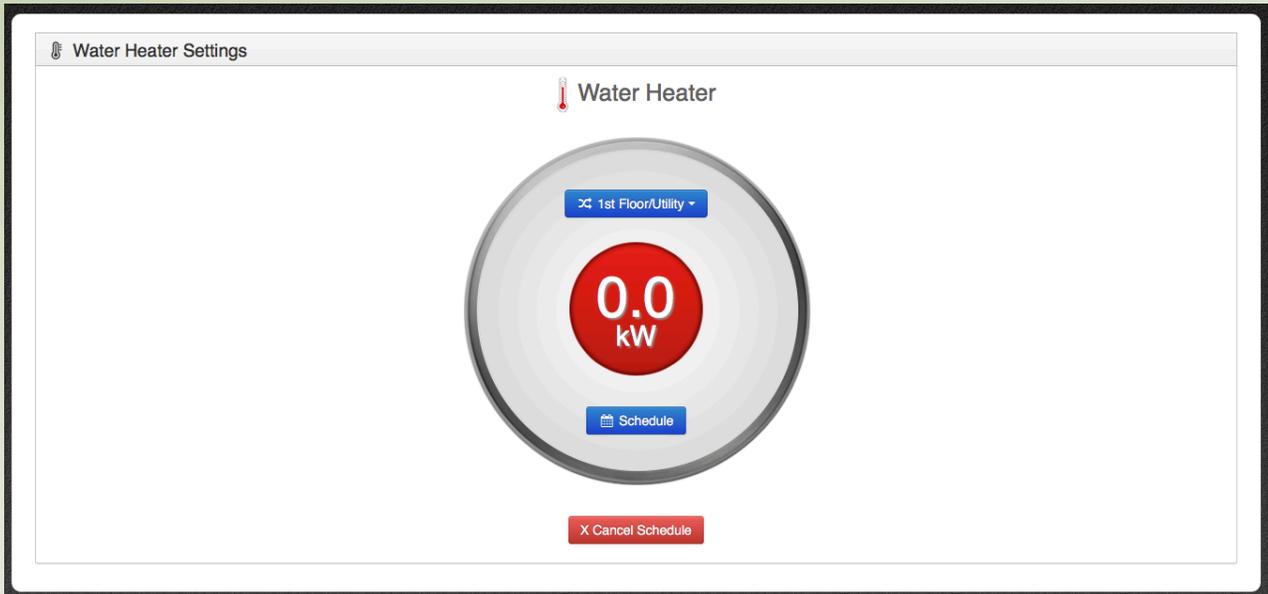
The screenshot shows the MidAmerican Energy website interface. At the top left is the MidAmerican Energy logo with the tagline "Power in the Cloud." To the right is a weather widget for Campbell Army Air Field, KY, showing a high of 57 and a low of 51. Below the logo is a navigation menu with options: Environmental Scorecard, Thermostat Settings, Vacation Schedule (highlighted), Energy Usage, Energy Conservation Tips, Home Efficiency (3), Edit Profile, and Help. The main content area is titled "Vacation Schedule" and features a form with "Start Date" and "End Date" fields, both set to 03-28-2017, and time selection dropdowns set to 12:00 AM. There are "Set Vacation" and "Cancel Vacation" buttons. A note at the bottom states: "Note: When in Vacation Mode, heat will be set to 62°F, air conditioning will be set to 85°F and water heater will be run as little as possible."

Vacation Scheduling Page.

<sup>5</sup> It may take several seconds for any changes to display on the screen.

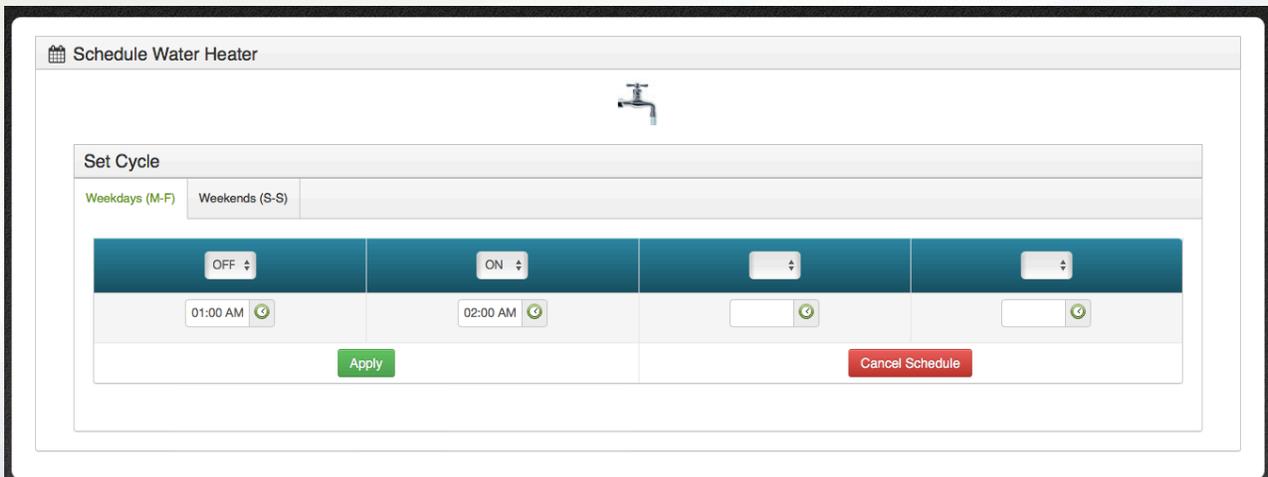
## 6. Water Heater Tab

The Water Heater Button (if applicable) will allow you to make better use of your water heater schedules in a manner similar to that of your heating and cooling system.<sup>6</sup>



### Water Heater Display

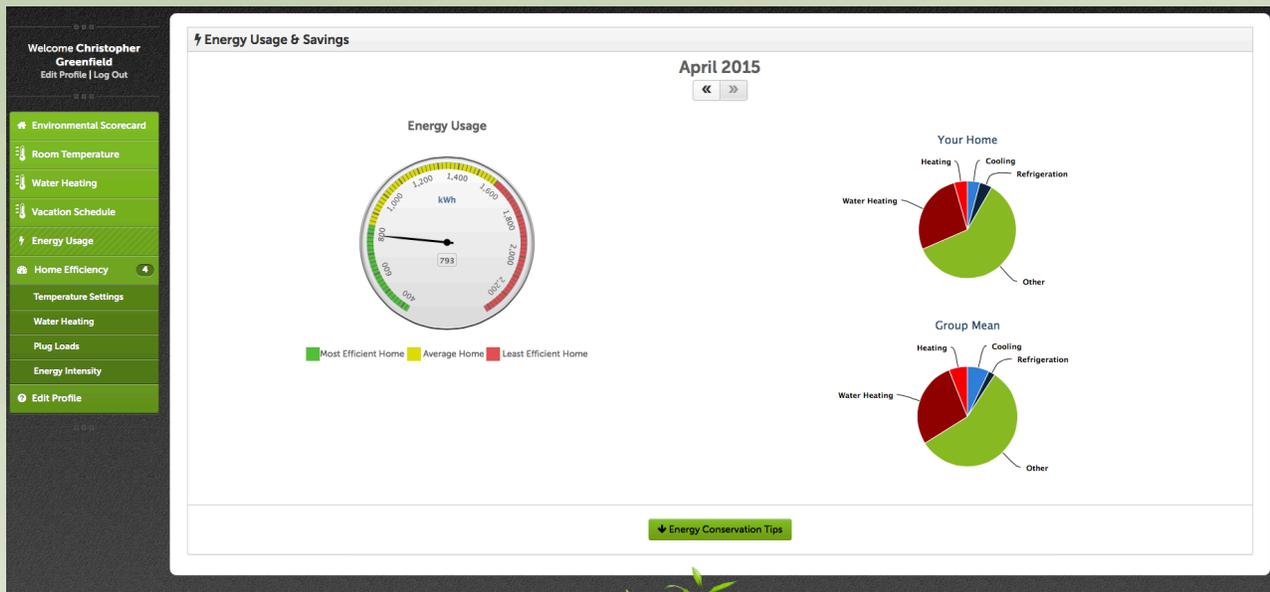
The SCHEDULE Button will open up another screen that allows you to schedule off time for your electric water heater. You can schedule as many as two off times for your water heater.



### Water Heater Schedule Page

<sup>6</sup> The portal will only display a kW reading when the water heater is actively heating.

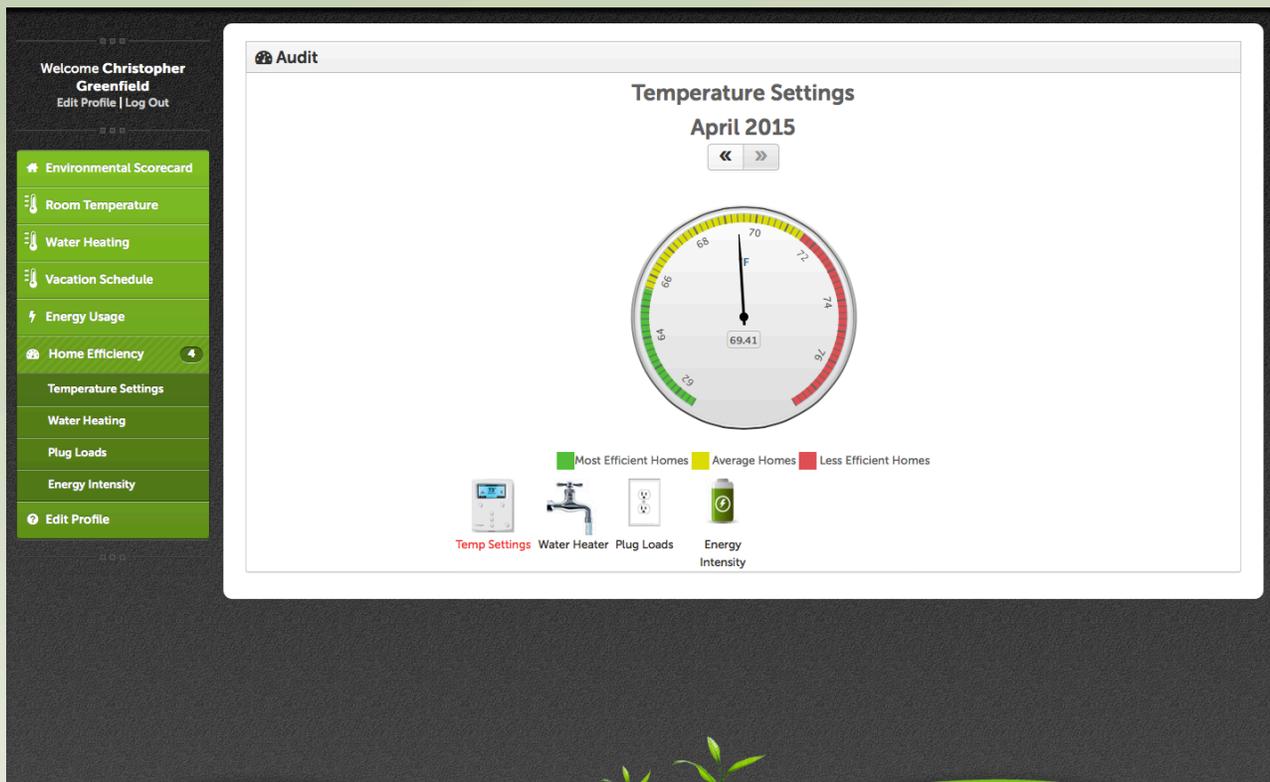
## 7. Energy Usage Tab



### Energy Usage Display

The energy usage page allows you see how much energy you have used, and break it down by what devices and equipment in your home is using the most energy. This page allows you to make educated decisions on where you can possibly try and save energy. Also note that there is a link at the bottom of the page that takes you to a list of energy saving tips.

## 8. Home Efficiency Tab

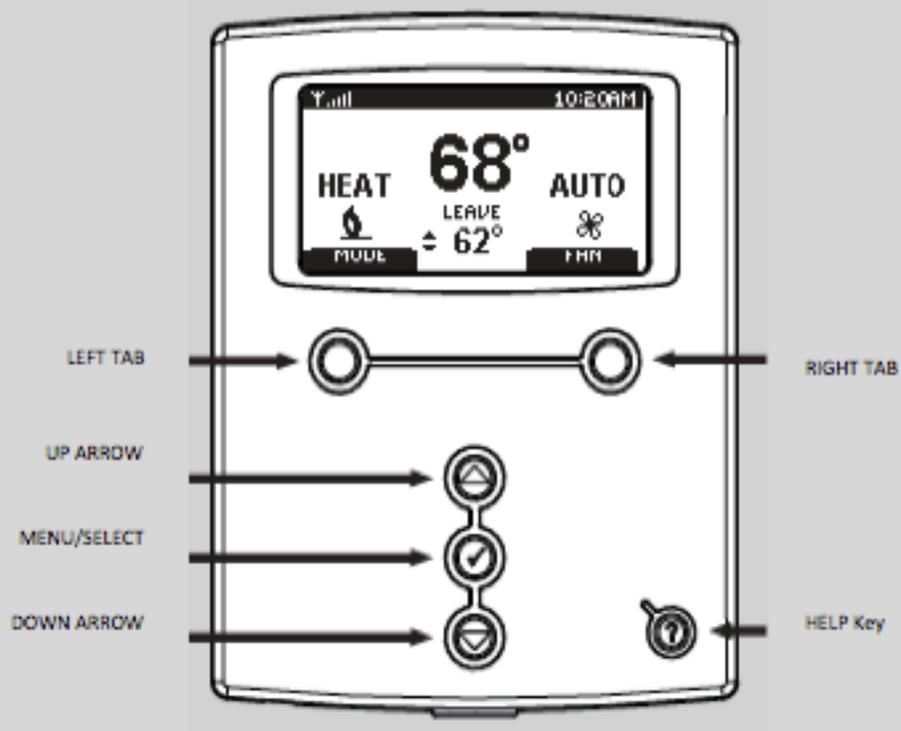


### Home Efficiency Page

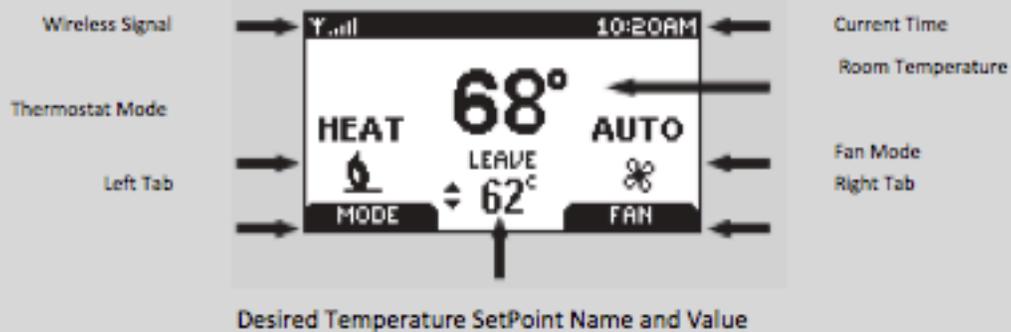
Under the home efficiency tab, we have broken down your energy usage further into various categories. Click on each one to see things like your average thermostat set point for the past month, average daily water heater consumption, plug load usage and other gauges to allow you to compare your energy usage to other homes in your community.

## 8. Thermostat Screen and Controls

### Thermostat Buttons:



### Home Screen:

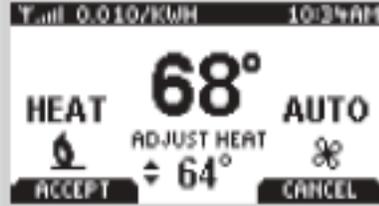


The Home Screen displays the current room temperature.

The SETPOINT shows the desired heating or cooling temperature.

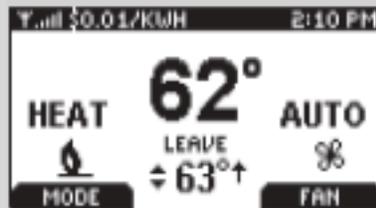
The HEAT, COOL and FAN icons animate when your equipment is running.

### Manually Adjusting the Temperature (Temporary Hold):



1. Press the UP or DOWN ARROW keys to adjust the desired target temperature.
2. Press the LEFT TAB key to accept this temporary change.
3. This change will remain in affect until the next event in your permanent schedule.
4. Cancel a hold by pressing any ARROW key and then the RIGHT TAB key.

### Changing the Thermostat and Fan Modes:



1. Press the MENU/SELECT key to wake the thermostat.
2. Pressing the LEFT TAB button changes the thermostat mode (COOL/HEAT/AUTO/EMERG/OFF).
3. Pressing the RIGHT TAB button changes the fan mode (ON/AUTO)

### Planning Your Schedule:

Fill in the times and temperatures you would like programmed into your thermostat. If you only change your thermostat at night, fill out just the Wake and Sleep sections as shown for Saturday & Sunday below.

	SETPOINT		Start Times	
	Heat*	Cool*	Monday - Friday	Saturday & Sunday
Wake	70	78	6:00 AM	8:00 AM
Leave	62	85	8:00 AM	
Return	70	78	6:00 PM	
Sleep	62	82	10:00 PM	11:00 PM

\* Energy Star Defaults

## Quick Schedule:

QUICK SCHEDULE			
M-F (MONDAY-FRIDAY)			
NAME	TIME	HEAT	COOL
WAKE	6:00 AM	70.0°	78.0°
LEAVE	8:00 AM	62.0°	85.0°
RETURN	6:00 PM	70.0°	78.0°
SLEEP	10:00 PM	62.0°	82.0°
NEXT DAY		EXIT	

1. Press the MENU/SELECT key until you see the Main Menu.
2. Press the MENU/SELECT key to display the Quick Schedule.
3. Press the MENU/SELECT key until the desired time or temp is underlined.
4. Press the UP or DOWN arrow to increase or decrease the underlined time or temp.
5. Repeat steps 3 & 4 for any additional changes desired.
6. Press the LEFT TAB key to save your changes or the RIGHT TAB key to cancel.
7. Press the LEFT TAB key to repeat for the Saturday-Sunday schedule.
8. When done, press the RIGHT TAB key to exit the Quick Schedule.
9. Press the RIGHT TAB key to go back to the main display.

## Vacation Hold:

HOLD		
TYPE:	TIMED	
UNTIL:	2:00 AM JAN 01 2000	
HEAT	COOL	SETPPOINT
70.0°	78.0°	HOLD
SAVE CHANGES		CANCEL

1. Press the MENU/SELECT key until you see the Main Menu.
2. Press the DOWN arrow to highlight HOLD and the MENU/SELECT key to enter.
3. Press the DOWN arrow to select TIMED and the MENU/SELECT key to proceed.
3. Press the MENU/SELECT key until the date or time you wish to change is underlined.
4. Press the UP or DOWN arrows to change your return date or time.
5. Press the MENU/SELECT key to underline the HEAT or COOL desired setting.
6. Press the UP or DOWN arrows to change your desired temperature.
7. Press the LEFT TAB key to save your changes & the RIGHT TAB twice.