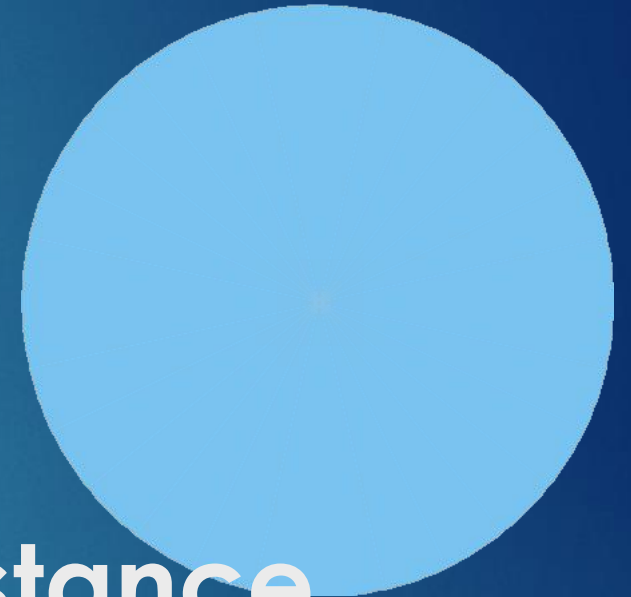




City of Chandler Housing and Redevelopment Division “How to Create an Account” Guide to apply for Housing Assistance





Call us : (480) 782-3200

2

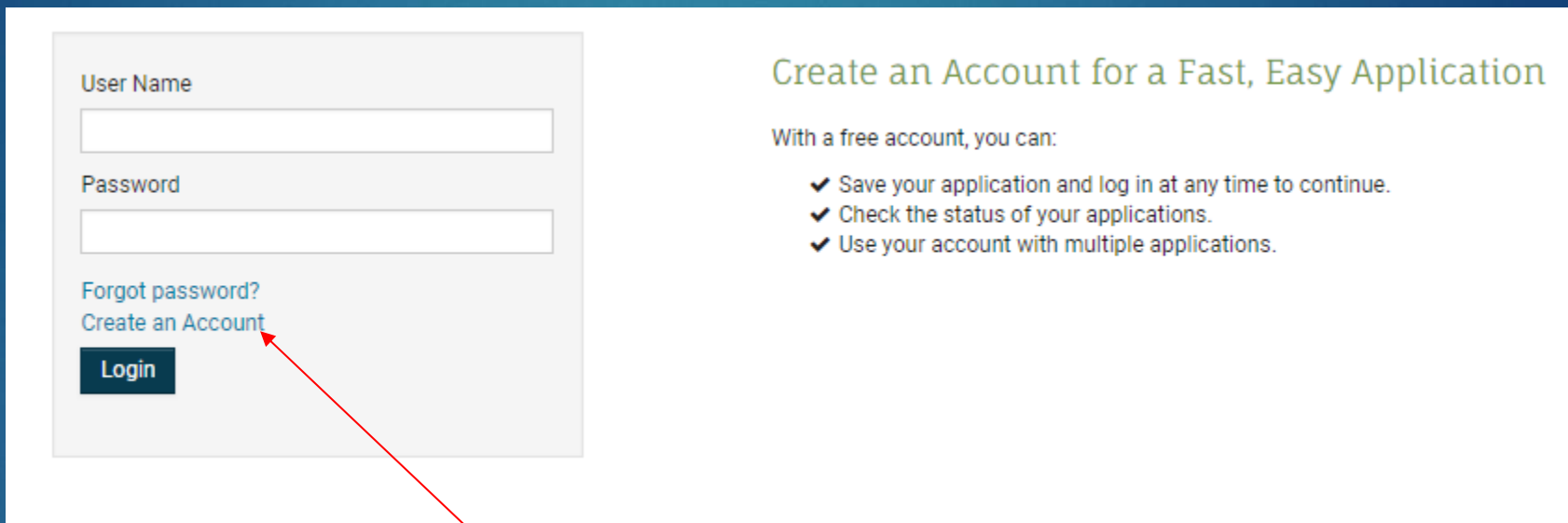
Create an Account/Login

Home Agency Website RENTCafe Create an Account Guide RENTCafe PHA Online Application Guide



WELCOME

To get started
Click Create an Account/Login



The image shows a user registration form on a white background. On the left, there are two input fields: 'User Name' and 'Password'. Below these fields are links for 'Forgot password?' and 'Create an Account', and a dark blue 'Login' button. A red arrow points from a callout box below to the 'Create an Account' link. On the right, there is a heading 'Create an Account for a Fast, Easy Application' and a list of benefits for a free account.

User Name

Password

[Forgot password?](#)
[Create an Account](#)

Login

Create an Account for a Fast, Easy Application

With a free account, you can:

- ✓ Save your application and log in at any time to continue.
- ✓ Check the status of your applications.
- ✓ Use your account with multiple applications.

Click here to Create
an Account

Create an Account

I have a registration code

I do NOT have a registration code

Register

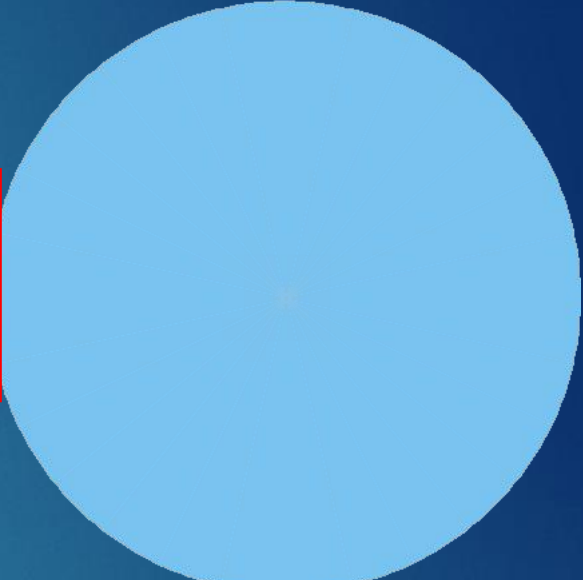
Current Applicants
and Current
Residents
Click Here

“Do I need a Registration Code?”
We use registration codes to prevent duplicate user records in our system. New applicants do not need a code. Current applicants and current residents must use a registration code.

New Applicants
Click Here

New Applicants Select
**I do NOT have
a code**

Enter your
Registration Code
and
Click Go



Create an Account

I have a registration code

I do NOT have a registration code

Register

Create an Account

Please contact the Housing and Redevelopment Office at (480) 782-3200 if you don't know your registration code.

Enter Your Registration Code

Go

Register

Complete all required fields marked with an asterisk (*)

First Name*

Last Name*

Phone (Home)*

Enter your email address in these boxes. If you don't have an email address, create one and then return to this page.

Create a password and enter it in each of these boxes.

Your password must have:

- At least 10 characters
- 1 uppercase letter
- 1 lowercase letter
- 1 number
- 1 special character such as @\$!+

Click the box next to "I'm not a robot" and complete the puzzle. Once verified check the box next to "I have read and accepted the Terms and Conditions"

Account Information

Email Address* (Your email address is your user name)

Confirm Email Address*

Password*

Confirm Password*

I'm not a robot



I have read and accept the [Terms and Conditions](#)

* Required fields

Register

Terms and Conditions

RENTCafé TERMS OF SERVICE

If you are a property manager or owner, please click [here](#).

Welcome to RENTCafé! These Terms of Service (these "Terms" or the "Agreement") apply to persons or entities in the United States and Canada who access the RENTCafé websites, or related downloadable mobile applications (collectively, the "Site"), including without limitation renters and potential renters (collectively, with all persons or entities who access the Site, "Users", "you" or "your"). If you are a property owner or manager who lists or advertises properties or otherwise uses services available on the Site to communicate or transact with Users (a "property manager" or "owner"), your use of the Site is governed by the RENTCafé Agreement For Property Owners and Managers.

RENTCafé is a technology platform that facilitates the development and delivery of innovative renter-related services, including advertising rental properties to prospective tenants, assisting prospective renters in their search for a new place to live, and managing and facilitating various activities and transactions between Users and property managers or owners related to rental properties (the "Services"). RENTCafé allows prospective and current residents of properties that use the Site to take advantage of a range of services designed to make their relationship with their property manager or owner as pleasant as possible.

The Site is owned and operated by Yard Systems, Inc. (collectively, with its subsidiaries and affiliates, "Yard", "we", "us" or "our"). Since 1982, Yard has been dedicated to the design, development, and support of property management software. Throughout these Terms, all references to the Site and to "RENTCafé" shall include the websites of affiliates and subsidiaries of Yard that are involved with the operation of the Site or the provision of the Services.

IMPORTANT – PLEASE READ CAREFULLY. THESE TERMS CONSTITUTE A LEGAL AGREEMENT BETWEEN YOU AND YARD! THIS AGREEMENT ALONG WITH ANY OTHER TERMS THAT MAY BE POSTED ON THE SITE WITH RESPECT TO RENTCAFÉ PRODUCTS AND SERVICES, AND ANY OTHER WRITTEN AGREEMENTS OR CONTRACTS BETWEEN YOU AND YARD THAT INCORPORATE THESE TERMS BY REFERENCE, SET FORTH THE COMPLETE TERMS AND CONDITIONS UNDER WHICH YOU MAY ACCESS AND USE THE SITE AND THE SERVICES. IF YOU DO NOT AGREE TO THESE TERMS, YOU MAY NOT USE THE SITE OR THE SERVICES.

1. YOUR ACCEPTANCE. Yard is pleased to provide the Site and the Services conditioned upon your acceptance, and we hope that you will find the Site informative and useful. BY USING THE SITE, YOU EXPRESSLY ACCEPT AND CONSENT TO THESE TERMS WITHOUT QUALIFICATION. YARD MAY AMEND THESE TERMS FROM TIME TO TIME. SHOULD THESE TERMS BE MODIFIED IN ANY WAY, THE NEW TERMS WILL BE POSTED TO THIS WEBSITE. BY USING THE SITE AFTER THE EFFECTIVE DATE OF ANY MODIFICATION TO THESE TERMS, YOU EXPRESSLY CONSENT, WITHOUT QUALIFICATION, TO THE MODIFIED TERMS.

2. YARD IS NOT A PARTY TO ANY RENTAL TRANSACTIONS.

2.1 The Site serves as a platform for property managers and owners to provide the Services. Yard does not own or manage the properties listed on the Site and does not enter into rental contracts for those properties. Although the Site may be used in connection with rental transactions, any such transactions are expressly agreed to between Yard and Users. Yard is not a party to any transactions between Users and property managers (other than providing the Site). AS A RESULT, YARD SHALL NOT BE LIABLE UNDER ANY CIRCUMSTANCES FOR ANY DOCUMENTS, OR FOR ANY OTHER INTERACTIONS BY BETWEEN OR AMONG USERS, PROPERTY MANAGERS OR OWNERS THROUGH THE SITE.

2.2 You are responsible for how you use the Site, and Yard encourages anyone who accesses the Site, including Users, to exercise sound judgment when entering into property rental transactions. IN THE EVENT THAT YOU HAVE A DISPUTE WITH A PROPERTY MANAGER, OWNER, OR OWNER, YOU RELEASE YARD FROM ANY CLAIMS, DEMANDS AND DAMAGES (ACTUAL AND CONSEQUENTIAL) OF EVERY KIND AND NATURE, KNOWN AND UNKNOWN, SUSPECTED AND UNSUSPECTED, DISCLOSED AND UNDISCLOSED, ARISING OUT OF OR IN ANY WAY CONNECTED WITH SUCH DISPUTES.

3. ACCESS TO AND USE OF THE SITE.

3.1 Yard routes you with certain information and functionality through the Site. You are solely responsible for resolving all equipment necessary to establish a connection to the Internet, access to the Internet, and any hardware, software or other connection and use of the Site.

Accept Close

Once you click on the "I have read and accepted the Terms and Conditions" **Click Accept**

Note: If you see an error message that says you need a registration code, contact the housing agency at 480-782-3200.

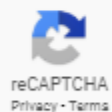
Account Information

Email Address* (Your email address is your user name)

Confirm Email Address*

Password*

Confirm Password*

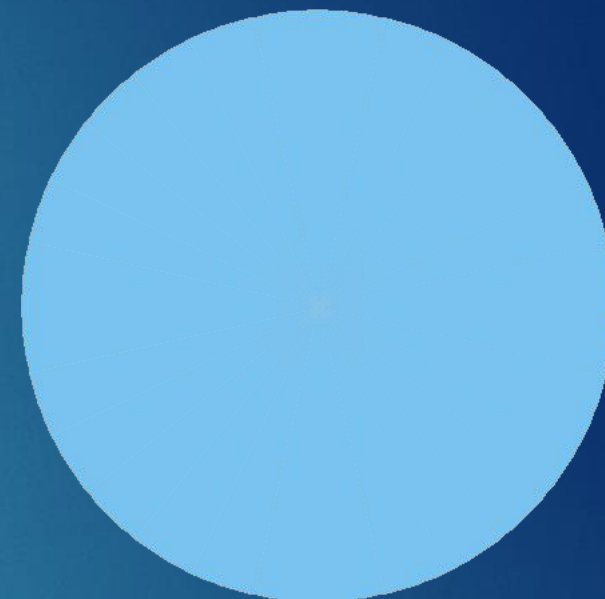
 I'm not a robot

I have read and accept the [Terms and Conditions](#)

* Required fields

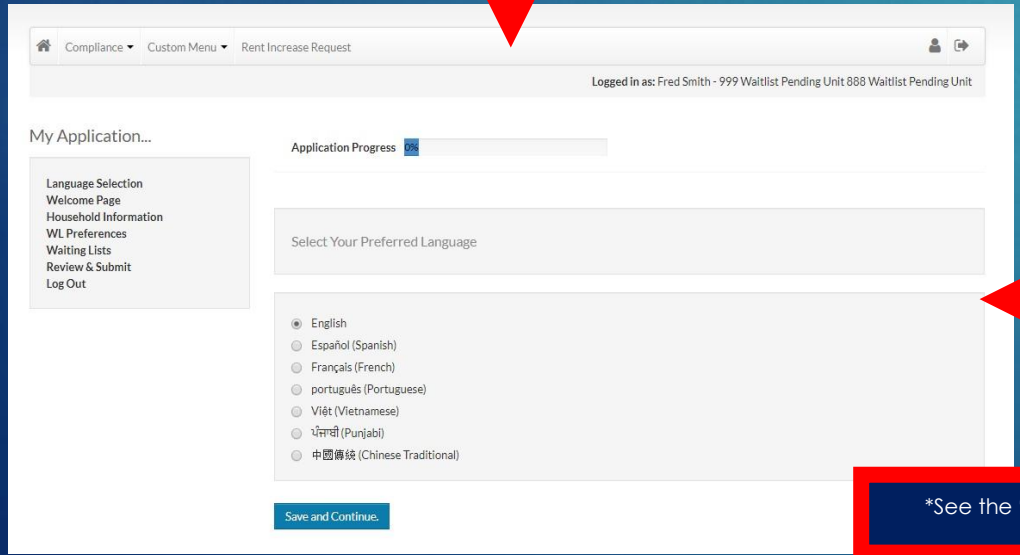
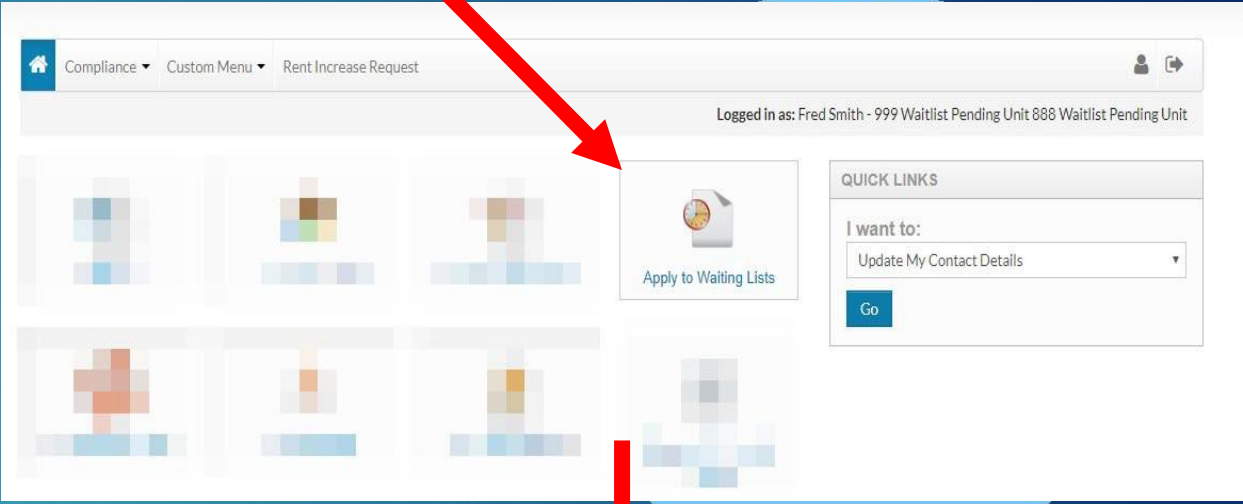
Register

Review your information on this page. When you're ready, **Click Register**

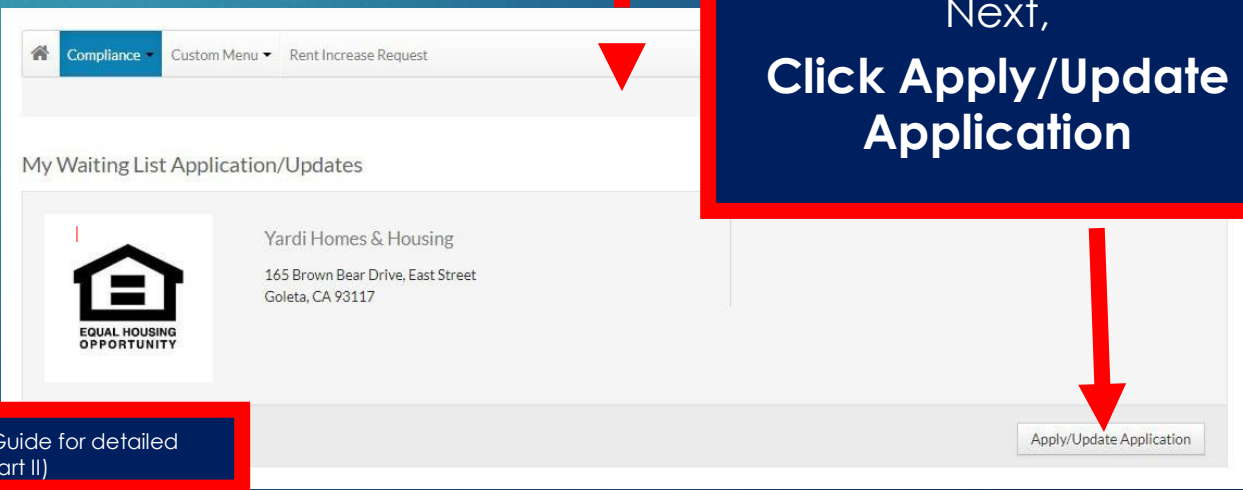


After you register, most users will see the online application.

If a dashboard appears, **Click Apply to Waiting Lists**



Next, **Click Apply/Update Application**



*See the "How to Apply" Guide for detailed instructions (Part II)