Rent Café Applicant Portal

Sign on instructions:

From the Marin Housing Rent Café main screen (see below) you will click on: APPLICANT LOGIN

	Call us: (559) 555-5555	Next up will be the actual Login	Login To rease your RENTCafe PHA account and apply online if you do not have a valid email address, you will need to Please dick on the following links to access popular em Gmail Yahoo Outlook	s you must have a valid email address. o create one. nail providers:
•		screen	User Name Password Frogot password Click here to register Logit	Register for a Fast, Easy Application With a free account, you can See your application and on in at any time to continue. Desche tastus of your applications. Use your account with multiple applications.

Here you will need to click on "Click here to register" if this is your first visit. After you get setup you will just enter your User Name & Password.

Next screen will be to setup your Account. You will have a couple of options to select from here.

Create an Account	Don't have an account yet?
I have a registration code	Create your account today, and Apply Online!
I do $\underline{\text{NOT}}$ have a registration code	Check out the status of your application
	Already have an account? Login Now!

If this is your first visit to Rent Café

Portal, you will need to "create" your account. If you are visiting the Portal after receiving one of our Portal Invitation Letters you should have your Registration code. It is in your letter. Click on "I have a registration code". If you don't have code, click on "I do NOT have a registration code".

Create an Account

Personal Details

FLEET	
Last Name*	
RUNNINGDOG	
SSN#* (If you do not have a SSN, please enter 955)-55-9559)
••••••	۲
Confirm SSN#*	۲
 Confirm SSN#*	٢
Confirm SSN#* Phone (Horne)*	¢

Account Information

Celestun2010@gmail.con	1
Confirm Email Address*	
Celestun2010@gmail.con	1
Password*	
Confirm Password*	
•••••	
🗸 l'm not a robot	RCAPTCHA Philosy * Terma
I have read and accept t	he Terms and Conditions

If you do not have Registration code, click on that button. Next up will be for you to complete Account Information. Click on Register. Next will pop up a window where you will be asked your preferred language for us to communicate to you in. Go ahead and tick that button.

My Application	Application Progress	
Language Selection		
Welcome Page Contact Information Household Information	Select your preferred language.	In the box outlined on the left you will find the stops you will go through in the
WL Preferences Waiting Lists Review & Submit Log Out	Preferred Language* English Español (Spanish) Việt (Vietnamese)	process of setting up your Applicant Profile.
	Save and Continue	

Next up will be The Welcome to our waiting application. First you will be asked to complete your contact information.

My Application	Application Progress 15%	Applications & Certifications Hi, FLEET
Language Selection Welcome Page Contact Information Household Information	Your Contact Information	
WL Preferences Waiting Lists Review & Submit Log Out	Mailing Address* 123 South Main Street, A233	
-	City* Forest Park State* IL V Zip* 86432 I do not have a mailing address	
	E-mail celestun2010@gmail.com Office (555) 555-5555 Home (415) 123-1379 FAX (555) 555-5555	
	PAA (555) 555-5555	

Click on save & continue. Next we will collect Household Information.



Click on Save and Continue.

My Application	Applicatio	n Progress 3	1%			Applic	ations & Certifications	s Hi, FLEET
Language Selection Welcome Page Contact Information Household Information Household Members	Househ You must inc Add Memb	old Memb lude <u>all</u> members er	ers who will be	living in your househ	old.			
Annual Income		_						
Unit Accessibility								
Special Circumstances	First Name	↓ Last Name	Date of Birth	Relationship	Age	Gender		
Additional Details	Fleet	Runningdog	(Blank)	Head of	(Blank)	(Blank)	More Info	Delete
			· · ·	Household	· · · · ·	` ´ `	Needed	Delete
WL Preferences				riodocriota			Necueu	

You can see that there are fields of missing information. Click on the "More Info needed" button. Next screen up will be where you enter the remaining information.

Member Details			
First Name* Fleet	Is this person disabled?* Yes		
Middle Name Last Name* Runningdog	Ethnicity Hispanic or Latino*	Con nec and	nplete the essary fields click on SAVI
Date of Birth* 6/4/1944 Social Security Number (If this person does not have a SSN, enter 999-99-999)* 546-06-3843	Race American Indian or Alaska Native* Yes ▼ Asian* ▼	Who you eith for o	en selecting r Race, click o er yes or no correct race.
Gender* Female Relationship to the Head of Household*	Black or African American*		
Citizenship Status* Eligible Citizen	White* Yes V		

Now, on this next screen, you can see that the fields of information displayed are completed. Click on Save & Continue. Next up, Income information will need to be entered.



Enter Annual amount and click on Save & Continue.

Next group of question will be about Unit accessibility.

My Application	Application Progress	46%	þ.
Language Selection Welcome Page Contact Information Household Information Household Members	Unit Accessibility Will any member in your house	chold require unit accessibility accommodations?	This information would be for head of
Annual Income	Hearing Access		Household only.
Unit Accessibility	Sight Access		
Special Circumstances	None		
Additional Details WL Preferences Waiting Lists Review & Submit Log Out	Go Back Save and Contin	nue	

For my example person, I am labelling her as Mobility impaired so I will tick the box Mobility Access. Then click on Save and Continue. Next up will be Special Circumstances (preferences) screen.

My Application	Application Progress	54%
Language Selection Welcome Page Contact Information Household Information Household Members	Special Circumsta Are you currently displaced o	ances r homeless?
Annual Income	Displaced Homeless	
Unit Accessibility	None	-
Special Circumstances		
Additional Details	Go Back Save and Cont	linue
WL Preferences		
Waiting Lists		
Review & Submit		

Are you Displaced, Homeless? If yes to either tick that button of not then click on the bottom button labelled None. Our example is both Homeless & Disabled. Next up will be Window to enter any Special Detail you feel we should know. Then again, Save & Continue.

My Application	Application Progress 62%	
Language Selection Welcome Page Contact Information Household Information	Additional Details	You can see you are 62%
Household Members Annual Income		complete in our application process.
Unit Accessibility Special Circumstances	Go Back Save and Continue	
Additional Details		
WL Preferences Waiting Lists Review & Submit Log Out		

Next up Wait List Preferences:

a 1 - 4	Application	n Progress 69%	Applications & Certifications Hi, FLEET
Anguage Selection Velcome Page Jontact Information Household Information ML Preferences Waiting Lists Qualaw & Submit	Waiting Check all that If none apply,	List Preferences apply. click <i>Save and Continue</i> to move forward.	
.og Out			Search:
	Select	Preferences	Description
		Homeless	Homeless - 4
		Involuntarily displaced - Natural Disaster	Involuntarily displaced - Marin County
		Live/work in Marin County	Live/work in Marin County - 5
		Veteran	Veteran - 1
		working or educ	working or educ - 2

I am a Vietnam Vet, I live or Work in Marin County, I am Homeless and I should get Work & School (which are automatic if Head of Household is over 62 or disabled). I will tick those buttons and Save & Continue.

Next screen will display which of our Wait List is opened. Tick the button for the one or ones you would like to apply for. Then Save & Continue.

Waiting Lists

Go Back Save and Continue

Select the waiting lists that you want to apply to. You can select one or more.

	Search:					
Select	Waiting list	\$	Description			
	Housing Choice Voucher Program		Housing Choice Voucher Waiting List imported from VH - 2008			
	Public Housing					

Now for our Final Review & Submission. You will be reviewing information on each of the tab displayed at the top of the window. First up will member Household Members, then move across the other tabs to the right.

My Application	Ар	plication Progres	SS	85%	•	Applic	ations & Cer	tifications Hi, FLEET •	•		
Language Selection Welcome Page Contact Information Household Information WL Preferences Waiting Lists	Fina Verify at the	Final review & submission Verify that the information you entered is correct. If needed, click <i>Go Back</i> and change it. Then accept the terms and conditions at the bottom of this screen and click <i>Save and Continue</i> .									
Review & Submit	Но	usehold Members	Annual Income	Unit Accessib	ility Special Circumstar	nces	Additional De	tails WL Preferences			
Log Out	Wa	iting Lists									
		First Name \$	Last Name Runningdog	Date of Birth 6/4/1944	Relationship Head of Household	Age 75	Gender Female	Citizenship Eligible Citizen			
	Te	rms and Co	onditions								
	s it a CRIMINAL OFFENSE to make willful, false statements or S. as to any matter within its jurisdiction. hat the above statements are true and correct. I/We have no objections to ments herein. I/We have no objections to a tenant screening for purposes of										
	Go E	Back Save ar	nd Continue								

If you find something incorrect during this review process, use the List under My Application on the left of the screen and tick on Contact Information and you can review & edit from these screen. Just review and click on Save & Continue until you get to screen that has error or missing information. Make addition or correction then Save & Continue. Then you can click on Review & Submit to get back on the screen.

My	Application
Lar	guage Selection
We	Icome Page
Co	ntact Information
Ho	usehold Information
WL	Preferences
Wa	iting Lists
Re	view & Submit
Log) Out

Finish up your Review going tab by tab until you are done.

Terms and Conditions

WARNING: Section 1001 of Title 18 of the U.S. Code makes it a CRIMINAL OFFENSE to make willful, false statements or misrepresentations to any department or agency of the U.S. as to any matter within its jurisdiction.

I/WE hereby certify and affirm, under penalties of perjury, that the above statements are true and correct. I/We have no objections to inquiries being made for the purpose of verifying the statements herein. I/We have no objections to a tenant screening for purposes of eligibility determinations

I accept the above terms and conditions.

Go Back Save and Continue

For the "Read Term and Conditions", tick the button "I accept the above terms & conditions" and then Save & Continue.

Next Display shows that your application has been submitted. From here you can download and print out a PDF version of your application. I recommend that you do this and keep a copy of your records as proof you applied. There will also be a Confirmation number displayed on screen. Make a note of it on your printed out Application Summary as will need to refer to this number to access your application information on the portal.

Up at the top of the screen you will see Applications & Certification area to the left of your Greeting. If you click on your greeting, you can log out or view your profile.



Logout

If you click on Applications & Certifications it will take you to this next screen where you can see your basic information.

Applications & Certifications



Click on View and it takes you back here where you can download a PDF of your application so you can review or print it.

Think that's it. If you already have your Registration Code, things will be the same. You will just enter your Registration code at the first screen and follow the steps form there.

Create an Account	Don't have an account yet?
I have a registration code	Create your account today, and Apply Online!
	Get ready to move in! Already have an account? Login Now!

Once you have gotten through the initial process next time you want to log on you can Click on the "Already have an account? Login Now!"