

This orientation contains important information to help you access your home on move-in day and ensure you are able to log into your resident portal.

# Your Day of Move-in Checklist:

- ✓ How to access your new home
- ✓ How to log in to your resident portal





We hope you have a great moving day!

Please follow the instructions provided to access your new home.



You will be able to access your new home via the Rently Keyless keypad affixed to your front door.



Front Door Access



Hudson Homes utilizes Rently devices for front door access.

Please check your email <u>from @Rently.com</u> for your home access code and enter it into the device.

Using the Rently app in the future:

- CLICK HERE to download and install the Remot app
- Follow the instructions in the email to register
- Accept the invitation to manage the home
- Login to the app

\*For additional assistance, please watch this helpful video on <u>How to Use the Rently Device</u>



Secondary Access



Please check the garage door jamb, front porch, or side of the home for the secondary lockbox.

The following sets of keys are located in the lockbox:

- Rently Keys that manually unlock the Rently Deadbolt (labeled "Oaks")
- A pair of standard Kwikset keys that unlock the secondary door (e.g. back door of dwelling)
- If a keyed common door lock exists on the property, a key to the common door is also provided.
- For additional instructions on how the lockbox works, <u>CLICK HERE</u>.



#### Other Access

**Garage remotes** are typically located in the kitchen drawers or in the cabinet above the microwave. If none are available, please submit a maintenance request via your Resident Portal.

**Mailbox keys** can normally be obtained from your local post office. Please take a copy of your executed lease for proof of address. If you experience any difficulties getting mailbox keys, please let us know.

If there are any **shared/ assigned parking spaces**, this information will be included in your lease.

You may have **common access/access to shared spaces** if you live in a community with shared access amenities. Access information will be included in your Move-In Day email.





If you have trouble accessing your home on move-in day, please contact your Move-In Team by dialing *877-565-4669* and follow the prompts for move-in.

We can be reached during normal business hours, Monday through Friday 8:00 AM to 5:00 PM Central Standard Time.

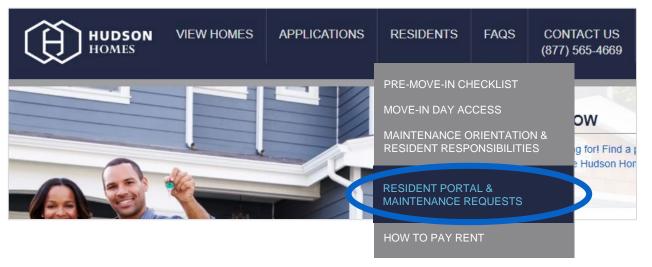


# How to Access Your Resident Portal

#### How to log into your Resident Portal:

- Navigate to <u>www.HudsonHomesManagement.com</u>
- Locate the "Residents" tab
- Click on "Resident Portal & Maintenance Requests"
- Log in to your account
- Watch this <u>helpful video</u> for more information







Soon, you will receive calls from your Maintenance and Property Management teams that cover:

#### **Maintenance Team**



- How to place a maintenance request
- Your resident responsibilities
- □ Property Inventory and Condition Form
- Additional resident resources

Please DO NOT place any non-emergency maintenance requests until you've gone through the home maintenance orientation. Your maintenance team will contact you soon after move-in with materials and instructions.

## **Property Management Team**



- ☐ Contacting your Property Management Team
- Lease and resident ledger questions
- Paying rent



### Your Move-In Timeline





# Thank you for choosing Hudson Homes!