March 2020

NWS Earle Resident Newsletter

www.nwsearlehomes.com | Telephone: 732-308-1003

Good day NWS Earle Homes residents,

Hello, my name is Gael Gordon and I am the newest member of the NWS Earle Homes team, joining as your new Community Manager. I look forward to sharing my career experience and meeting all the residents on **March 11 from 5:30-7 p.m.** at the scheduled meet and greet.

It gives me great pleasure to also announce that Chris Lauterwasser has been promoted to Facility Manager after serving the community as a maintenance technician for the past 7 months. Congratulations, Chris!

Thank you again for participating in our Resident Satisfaction Survey. We have formulated an action plan which we will be implementing based on your feedback. This action plan will allow us to continue to improve upon our recent success and deliver the very best in customer service and property management.

Warmest Regards, Gael Gordon, Community Manager

Did you know about all the national holidays during the month of March?

Here are just a few holidays we celebrate during March:

- 3/1 National Peanut Butter Lovers Day
- 3/2 National Read Across America Day
- 3/6 National Oreo Cookie Day
- 3/7 National Cereal Day
- 3/12 National Girl Scout
- 3/14 National Potato Chip Day
- 3/23 National Puppy Day
- 3/30 National Doctor's Day

What holidays are you celebrating this month?





March 4

Scrabble and bananas: game night!

March 11

Meet and greet with our new Community Manager and Facility Manager

March 25

Saint Patrick's Day and Mardi Gras celebrations

All events are held from 5:30-7 p.m. in Building C-55

Happy Saint Patrick's Day!



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Irish Soda Bread Recipe

Prep time: 15 minutes | Cook time: 30 minutes | Ready in: 45 minutes

Ingredients:

- 4 cups all-purpose flour
- ¼ cup white sugar
- 1 teaspoon baking soda
- 2 teaspoons baking powder
- 1 teaspoon salt
- 2 eggs
- 1 ¼ cups buttermilk
- ¼ cup corn oil
- 1 cup raisins

Directions:

- Preheat oven to 350° F (175° C). Grease a baking sheet, or line with parchment paper.
- In a large bowl, stir together the flour, sugar, baking soda, baking powder, and salt. In another bowl, whisk together eggs, buttermilk, and corn oil. Make a well in the center of the flour mixture, and pour in the buttermilk mixture. Add the raisins, and stir a few times, just until the ingredients come together into a soft dough. Turn the dough out onto a floured surface, and with floured hands shape dough into a ball. Place the dough on the prepared baking sheet, and cut a large cross in the top with a sharp knife.
- Place the bread on a middle rack of the preheated oven, and bake until golden brown, 30 to 40 minutes.
- Enjoy!



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There's still time! Submit your application for the Balfour Beatty Communities Foundation 2020 scholarship program today

Don't miss your opportunity! The annual Balfour Beatty Communities Foundation scholarship program will be accepting applications for the 2020/2021 academic year until **March 19**, so be sure to fill out your application today.

All residents, including spouses and children, who live at NWS Earle Homes are eligible to apply.

Residents who are planning to attend or are already attending an accredited college or university on a full-time basis in the fall of 2020, or are enrolled in a program of study designed to transfer directly into a four-year program, can apply for a scholarship award which range from \$1,000 to \$2,500. Exceptional submissions can potentially earn a larger amount.

The criteria used to evaluate applicants includes:

- Academic performance
- Community involvement
- Extracurricular activities
- Financial need

Applications must be submitted at <u>www.bbcommunitiesfoundation.org</u>.

Good luck!

Earn Loyalty Rewards Through Our Coast-to-Coast Loyalty Program!

If you're due to PCS or relocate soon, you may be able to remain a Balfour Beatty Communities resident through our Coast-to-Coast Loyalty Program. As a manager of more than 80 residential communities across the nation, chances are we can help you find the perfect home in your new location, with the bonus of a \$250 reward when you sign a lease for your new BBC home!

For more information and to see a list of applicable properties, please visit the community management office.



Daylight Saving Time begins March 8!

Don't forget to set your clocks an hour ahead at **2 a.m. on March 8** for the beginning of Daylight Saving Time.

Trash and recycling

Trash/bulk:

Trash removal days have changed to **Mondays and Thursdays.** Residents should place their trash bins outside by 7 a.m. on pick-up days, but no earlier than 7 p.m. the night before. Trash and receptacles must be secured at all times and stored either in your garage, in your backyard or on the side of your home. Please do not store trash receptacles in front of your home.

Bulk items are picked up biweekly on assigned trash days.

Recycling:

Recycling pick-up will remain on every Wednesday.

For more information and to find the pick-up schedule for your village, please visit the Resident Portal and click on Service Schedules under the Community Info tab. For questions, call us at 732-308-1003.

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Delivering an exceptional living experience is our top priority

Family Housing Resolution Process

We are committed to making sure your living experience with us is nothing short of exceptional. If you have a suggestion, concern or complaint, we want to know about it so we have the opportunity to make things right. Following is our three-step resolution process:

Identify Issue



Contact our local management/maintenance team.

NWS Earle Homes Management Office: 732-308-1003 Maintenance: 732-308-1003 www.NWSEarleHomes.com

Escalate the issue to our coporate

Balfour Beatty Communities BB Cares Helpline: 877-253-6988

management team.

Incomplete or Not Satisfied? Contact Management



Issue Unresolved



If expectations are still not being met, contact the Navy housing office.

Navy Housing Office NWS Earle: 732-866-2178 EarlHousing@navy.mil



We are here for you!

We want your living experience here to be truly exceptional. If you have any questions, concerns or issues we need to address, please do not hesitate to contact us right away.

Community Manager: Gael Gordon

Community Management Office: 732-308-1003

Facility Manager: Chris Lauterwasser

Maintenance/Service Requests: NWSEarleHomes.com

stay connected.

Are you receiving our email updates and community alert broadcast messages? If not, we may need to update your contact information in our system. Just call the office with your updated info and our team will make sure you stay in the know!

Be sure to follow us on Facebook: facebook.com/NWSEarleHomes

And follow our Instagram: @NWSEarleHomes



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